

Oracle Banking Digital Experience

**Retail Term Deposits User Manual
Release 18.3.0.0.0**

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ORACLE®

Retail Term Deposits User Manual
December 2018

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this User Manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 18.3.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
✓	Pre integrated Host interface available.
✗	Pre integrated Host interface not available.

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Core Banking 14.0.0.0.0	Oracle FLEXCUBE Universal Banking 14.1.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0*
1	Overview	✓	✓	✓	✓
2	New Deposit with single and joint holders – NRE/NRO/FCNR/RFC	✓	✗	✗	✗
	New Deposit with single and joint holders – Conventional	✓	✓	✓	✓
3	View Interest Link	✓	✓	✓	✓
4	Add/ View Nominee Details	✓	✗	✗	✗
5	New Deposit (Maturity Instruction) NRE/NRO/FCNR/RFC				
	With Maturity Instruction as Close on maturity	✓	✗	✗	✗
	With Maturity Instruction as Renew Interest and Principal	✓	✗	✗	✗
	With Maturity Instruction as Renew Principal and Pay Out the Interest	✓	✗	✗	✗
	With Maturity Instruction as Renew Interest and Pay Out the Principal	✗	✗	✗	✗
	With Maturity Instruction as Renew Special Amount and Pay Out the remaining amount	✗	✗	✗	✗
6	New Deposit (Maturity Instruction) Conventional				
	With Maturity Instruction as Close on maturity	✓	✓	✓	✓

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Core Banking 14.0.0.0.0	Oracle FLEXCUBE Universal Banking 14.1.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0*
	With Maturity Instruction as Renew Interest and Principal	✓	✓	✓	✓
	With Maturity Instruction as Renew Principal and Pay Out the Interest	✓	✓	✓	✓
	With Maturity Instruction as Renew Interest and Pay Out the Principal	✗	✗	✗	✗
	With Maturity Instruction as Renew Special Amount and Pay Out the remaining amount	✗	✓	✓	✓
7	New Deposit (Payout Instruction) NRE/NRO/FCNR/RFC				
	With payout instructions - Pay to own account	✓	✗	✗	✗
	With payout instructions - Pay to internal account	✗	✗	✗	✗
	With payout instructions - Pay to domestic bank account	✗	✗	✗	✗
	With payout instructions – Pay to international account	✗	✗	✗	✗
8	New Deposit (Payout Instruction) – Conventional				
	With payout instructions - Pay to own account	✓	✓	✓	✓
	With payout instructions - Pay to internal account	✗	✓	✓	✓
	With payout instructions - Pay to domestic bank account	✗	✗	✗	✗
	With payout instructions – Pay to international account	✗	✗	✗	✗
9	Deposit Details	✓	✓	✓	✓
10	Deposit Details - Nickname updation	NH	NH	NH	NH
11	Edit Maturity Instruction - NRE/NRO/FCNR/RFC				

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Core Banking 14.0.0.0.0	Oracle FLEXCUBE Universal Banking 14.1.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0*
	With Maturity Instruction as Close on maturity	✓	×	×	×
	With Maturity Instruction as Renew Interest And Principal	✓	×	×	×
	With Maturity Instruction as Renew Principal and Pay Out the Interest	✓	×	×	×
	With Maturity Instruction as Renew Interest and Pay Out the Principal	×	×	×	×
	With Maturity Instruction as Renew Special Amount and Pay Out the remaining amount	×	×	×	×
12	Edit Maturity Instruction - Conventional				
	With Maturity Instruction as Close on maturity	✓	✓	✓	✓
	With Maturity Instruction as Renew Interest And Principal	✓	✓	✓	✓
	With Maturity Instruction as Renew Principal and Pay Out the Interest	✓	✓	✓	✓
	With Maturity Instruction as Renew Interest and Pay Out the Principal	×	×	×	×
	With Maturity Instruction as Renew Special Amount and Pay Out the remaining amount	×	✓	✓	✓
13	Edit Payout Instruction- NRE/NRO/FCNR/RFC				
	With payout instructions - Pay to own account	✓	×	×	×
	With payout instructions - Pay to internal account	×	×	×	×
	With payout instructions - Pay to domestic bank account	×	×	×	×
	With payout instructions - Pay to international bank account	×	×	×	×

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Core Banking 14.0.0.0.0	Oracle FLEXCUBE Universal Banking 14.1.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0*
14	Edit Payout Instruction - Conventional				
	With payout instructions - Pay to own account	✓	✓	✓	✓
	With payout instructions - Pay to internal account	✗	✓	✓	✓
	With payout instructions - Pay to domestic bank account	✗	✗	✗	✗
	With payout instructions – Pay to international bank account	✗	✗	✗	✗
15	Top Up - NRE/NRO/FCNR/RFC	✗	✗	✗	✗
16	Top Up - Conventional	✗	✓	✓	✓
17	Redemption - NRE/NRO/FCNR/RFC				
	Redemption to own account	✓	✗	✗	✗
	Redemption to internal account	✗	✗	✗	✗
	Redemption to domestic account	✗	✗	✗	✗
	Redemption to international account	✗	✗	✗	✗
18	Redemption - Conventional				
	Redemption to own account	✓	✓	✓	✓
	Redemption to internal account	✗	✓	✓	✓
	Redemption to domestic account	✗	✗	✗	✗
	Redemption to international account	✗	✗	✗	✗
19	View Statement- NRE/NRO/FCNR/RFC	✓	✗	✗	✗
	View Statement - Request Statement - NRE/NRO/FCNR/RFC	✗	✗	✗	✗
	View Statement - Pre-generated Statement - NRE/NRO/FCNR/RFC	✗	✗	✗	✗

Sr No	Transaction / Function Name	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Core Banking 14.0.0.0.0	Oracle FLEXCUBE Universal Banking 14.1.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0*
20	View Statement- Conventional	✓	✓	✓	✓
	View Statement - Request Statement	×	✓	✓	✓
	View Statement - Pre-generated Statement	×	✓	✓	✓
21	Request Statement- NRE/NRO/FCNR/RFC	×	×	×	×
22	Request Statement - Conventional	×	✓	✓	✓
23	Closed deposits- NRE/NRO/FCNR/RFC	✓	×	×	×
24	Closed deposits - Conventional	✓	✓	✓	✓

* Oracle Banking Digital Experience 18.3.0.1.0 (patch set 1) is integrated with Oracle FLEXCUBE Universal Banking 14.2.0.0.0

[Home](#)

3. Term Deposit

As the name suggests, a Term Deposit is a deposit held at a bank for a fixed term, generally ranging from a month to a few years. If compared to regular savings accounts, the interest earned on term deposits is higher.

Customers opt to invest in term deposits as they are a safe and secure mode of investment and yield higher returns than regular checking or savings accounts.

Pre-requisites

- Transaction access is provided to retail customers.
- Term Deposit accounts are maintained in the host system under a party ID mapped to the customer.

Features Supported In the Application

The retail module of the application supports the following features:

- Term Deposits Widget
- View Term Deposit Details
- Edit Maturity Instructions
- Top Up Term Deposit
- Redeem Term Deposit
- View Term Deposit Statement
- Statement Request
- Apply for a New Term Deposit
- View Closed Deposits
- Calculate Deposit Maturity Amount

3.1 Overview

The retail overview/dashboard page displays an overview of the customer's holdings with the bank as well as links to various transactions offered to the customer. The 'My Accounts' widget displays the customer's holdings in each account type such as Current and Savings Accounts, Term Deposits, Loans and Credit Cards. On clicking on any account type record, the widget displaying details specific to that account type is displayed. One such widget is the Term Deposits widget which is displayed on selection of account type, 'Term Deposits' under the My Accounts widget.

The term deposits widget displays basic details of each deposit such as the deposit account number and name of the primary account holder, the amount of deposit, interest rate applicable as well as maturity date of each deposit. Additionally, if the customer holds both Islamic and Conventional term deposits, the deposit type (Islamic or Conventional) is defined against each deposit. On selecting any term deposit from this widget, the customer is provided with the options to view further details, view statement, top up the deposit or redeem the deposit. By default, this widget displays the customer's active term deposits. The customer can also opt to view the closed deposits on this widget by selecting the provided option. The total number of active or closed term deposit accounts (depending on which are being viewed) is also displayed on the widget.

In addition to displaying records of the customer's deposits, the term deposit widget also displays options by which the customer can open a new deposit or view the deposit calculator.

ZigBank
Welcome, OFFSET DASA
Last login 31 May 09:23 PM

You are required to submit FATCA & CRS related information. Please click the link to open the form. [FATCA & CRS form](#)

My Net Worth

on 31 May 2018

I Have
I Owe

- Current & Savings ₹1,029,169.28
- Term Deposit ₹378,414.45
- Recurring Deposit ₹30,604.00

Recent Activity

Savings xxxxxxxxxxxxxxx9746

16 Apr 2019	Test 2	₹21.00 Dr
16 Apr 2019	NEFT Dr-N151180000175140-ds...	₹5,454.00 Dr
16 Apr 2019	IB FUNDS TRANSFER DR	₹333.00 Dr

[View More](#)

My Spends

Last 30 days

₹1,887,863.40
Total Spends

[View All](#)

Term Deposits 4 Accounts

Active

Ashok Jainh xxxxxxxxxxxxxxxx0147 Active @ 10% Maturing 01 Jan 2016 Conventional	₹5,000.00
Ashok Jainh xxxxxxxxxxxxxxxx0114 Active @ 0% Maturing 03 Feb 2014 Conventional	₹4,000.00
Ashok Jainh xxxxxxxxxxxxxxxx0089 Active @ 0% Maturing 03 Feb 2014 Conventional	₹5,000.00

[New Deposit](#) [Deposit Calculator](#)

My Bills

No Data To Display

[Quick Recharge](#) [Quick Bill Pay](#) [View All Bills](#)

Upcoming Payments

26 Apr 2019	TESTC T	₹612.00
20 Apr 2019	OFFSET LOANS CASA	₹1,000.00
20 Apr 2019	OFFSET LOANS CASA	₹1,000.00

[View All](#) [Set Repeat Transfers](#)

Payments

Transfer Money

Pay Bills

Favorites

Manage Payees & Billers

Request Money

View Repeat Transfers

Service Request

Open (2)	Recently Closed (0)
APPLY_DEBIT_CARD Reference Number 431	28 May 2018
APPLY_DEBIT_CARD Reference Number 154	22 May 2018

[Raise New Request](#) [Track Request](#)

Notifications

No New Notifications

Check this section for new notifications

My Advisors

Please contact zig bank for getting your advisors details.
Call 1800-000-000

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Term Deposits Widget Overview

The term deposits widget features the following:

- **Active Term Deposits:** All the active term deposits of the customer are listed down with basic details such as the deposit account number (masked), the name of the primary account holder, the deposit amount, interest rate and maturity date as well as type of deposit i.e. conventional or Islamic. Further options to view deposit details or statement and to perform top up or redemption are provided on selection of any term deposit account.
- **Inactive / Closed Term Deposits:** The customer is also provided with the option to view all the term deposits that are closed. On selecting this option, all the closed or inactive term deposits of the customer are listed down. The customer can view further details of a closed deposit by selecting any closed deposit account record.
- **New Deposit:** The customer can click on the link provided in this widget to apply for a new term deposit. On clicking on the link, the screen on which the customer can setup a new deposit is displayed.
- **Deposit Calculator:** By clicking on this option, the customer is able to navigate to the term deposit calculator page.

[Home](#)

4. New Deposit under Oracle FLEXCUBE Core Banking

The New Deposit page enables the customer to apply for a new term deposit. All the term deposit offerings of the bank are available for selection on this page. The customer can select any product offered in order to apply for a term deposit of choice.

While applying for a term deposit, the customer is required to identify the amount for which the deposit is to be opened, the tenure i.e. the term of the deposit and the holding pattern i.e. single or joint. Additionally, the customer is also required to define maturity instructions and also to select the savings account from which funds are to be debited in order to fund the deposit.

In certain cases, such as specific to India region, banks might require the customer to specify his/her PAN (Permanent Account Number) while applying for a new term deposit. These could be mandatory if the customer is creating a new term deposit that exceeds a value defined by the bank or if, at any given point in time, while creating a new term deposit, the cumulative value of the deposits (Fixed as well as Recurring Deposits) held by the customer exceeds a certain amount.

The retail user will get only the corresponding products to choose from while creating the term deposit.

The term deposit offerings of the bank available are:

1. Opening conventional Term Deposit account
2. Opening RFC Term Deposit account
3. Opening TD account for NRI customers:
 - Opening NRO TD account
 - Opening NRE TD account
 - Opening FCNR TD account

However retail user with NRE CASA account can open a NRE TD and FCNR TD while the RFC CASA holders can open only RFC TD, and NRO CASA holders can open NRO TD accounts respectively.

How to reach here:

Dashboard > My Accounts > Term Deposits > New Deposit
OR

Toggle Menu > Accounts > Term Deposits > New Deposit

4.1 Opening conventional Term Deposit Account

The retail user can open new conventional term deposit account based on the CASA accounts he has.

New Conventional Term Deposit

ZigBank Welcome, SAGAR PATANGE
Last login 29 Oct 02:46 PM

Conventional RFC

Deposit Details

Source Account
xxxxxxxxxxxx9583

Balance : ₹38,927.24

Select Product
FD-Resident_Pavan_Test_LIE11

View Interest Rates

Deposit Amount
INR ₹12,000.00
Amount should be between ₹10.00 and ₹9,999,999,999.999.00

Deposit Tenure
 Tenure Date

Years: 5 Months: 3 Days: 11

Minimum allowed is 0 Year(s), 0 Month(s), 1 Day(s) and Maximum allowed is 8 Year(s), 96 Month(s), 0 Day(s)

Calculate Maturity
Current Holding Pattern : Joint
Click on the below option if you wish to modify it to single
 Single

Maturity Details

Maturity instruction
Renew Special Amount and Pay O...

Roll over Amount
₹1,200.00

Pay To
Own Account

Transfer Account
xxxxxxxxxxxx9583

SAG P PAT
MUMBAI 98001
SWASTIK CHAMBER
CHEMBUR
MUMBAI
INDIA

Note
PAN is mandatory for creation of deposit which is above a set threshold amount. Please use the link below to update it.
[Update PAN Number](#)

Nomination Details

Add Nominee
 No Yes

Nomination Type
 Add New Replicate Existing Nominee

Nominee Name
 Sam Dsouza

Nominee Date of Birth
 03 Oct 1993

Relationship
 SON

Address
 12, park Avenue, South Block
 Parkison St, London

Country
 United Kingdom

State

City
 London

Zip
 44214

Hey, I am here to help if you need it!

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Field Description

Field Name	Description
------------	-------------

Deposit Details

Source Account The customer is required to select the current or savings account to be debited with the deposit amount.

All the active current and savings accounts of the customer are displayed along with nicknames, if defined.

For more information on Account Nickname, click Account Name

Balance On selection of a current or savings account in the **Select Account** field, the current balance of the specific account is displayed against the field.

Select Product All the term deposit products available for application will be listed down.

Field Name	Description
View Interest Rates	Click on the View Interest Rates link to view the interest rates that will be applicable on the deposit account based on the deposit product selected. This link will be displayed against the Select Product field once a product is selected.
Currency	Currency in which the deposit is to be held. If the deposit product supports only a single currency this field is displayed as a label (instead of a list for selection).
Deposit Amount	The customer is required to specify the amount for which the deposit is to be opened.
Amount Range	The minimum and maximum amounts for which a deposit can be opened are displayed against the amount field once the customer selects a particular deposit product in the Select Product field.
Current Exchange Rate	Displays the per unit currency exchange rate for the chosen currency combination. <hr/> <u>Note: This field is displayed if the source account currency is different from the TD opening currency.</u> <hr/>
Exchange Amount	Displays the exchanged amount in the chosen currency after currency exchange. <hr/> <u>Note: This field is displayed if the source account currency is different from the TD opening currency.</u> <hr/>
Deposit Tenure	The customer can specify the tenure of the deposit in terms of a period i.e. years/ months/ days or by selecting a specific date on which the deposit should mature. The options are: <ul style="list-style-type: none"> • Tenure • Date
Years	The customer can mention the deposit tenure in years. This field is enabled if the customer selects the Tenure option in the Deposit Tenure field.
Months	The customer can mention the deposit tenure in months. This field is displayed if the customer selects the Tenure option in the Deposit Tenure field.

Field Name	Description
Days	<p>The customer can mention the deposit tenure in days.</p> <p>This field is displayed if the customer selects the Tenure option from the Deposit Tenure field.</p>
Date	<p>The customer can define the deposit tenure by selecting a date on which the deposit should mature.</p> <p>This field is displayed if the customer selects the Date option from the Deposit Tenure field.</p>
Deposit Period Range	<p>The minimum and maximum period for which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the Select Product field.</p>
Calculate Maturity	<p>The customer can click on the Calculate Maturity link in order to see the maturity amount and interest rate applicable on the deposit account based on the inputted information.</p>
Maturity Amount	<p>The system will calculate and display the estimated maturity amount based on the parameters defined by the customer.</p>
Current Holding Pattern	<p>The holding pattern that will be applied to the deposit being opened is displayed.</p> <p>This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern.</p>
Click on the below option if you wish to modify it to single	<p>This option enables the user to change the holding pattern of the deposit from Joint to Single.</p> <p>The option available is:</p> <ul style="list-style-type: none"> • Single <hr/> <p>Note:</p> <ol style="list-style-type: none"> 1) This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern. 2) If the user does not opt to change the holding pattern to Single, the new deposit will be opened in the joint names of the holders of the current or savings account selected as the Source Account. <hr/>

Maturity Details

Maturity Instructions Maturity instructions to be set by the customer for the deposit account. The options available are dependent on the deposit product selected.

The options can be:

- Close on maturity (No Rollover)
- Renew Interest And Principal
- Renew Principal and Pay Out the Interest
- Renew Special Amount and Pay Out the remaining amount

Rollover Amount The amount to be rolled over.

This field is displayed if the customer selects **Renew Special Amount** and **Payout the Remaining Amount** option from the **Maturity Instruction** list.

Note: “**Renew special amount and Pay Out the remaining amount**” option is not supported with this host.

Pay To This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.

The customer is required to select the mode through which the amount to be paid out is transferred.

The options are:

- Own accounts
- Internal Bank Account
- Domestic Bank Account
- International Bank Account

Note: This field is not displayed, if the customer has selected **Renew Interest And Principal** option from the **Maturity Instructions** list.

Note: Only own account is supported with the current host system.

Own Account

This section is displayed if the customer has selected the option **Own Account** in the **Pay To** field.

Transfer Account The customer can select a current or savings account to which the funds will be transferred when the deposit matures. All the customer's current and savings accounts held with the bank will be listed down and available for selection.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name The name of the holder of the account selected in **Transfer Account**.

Bank Name Name of the beneficiary bank.

Bank Address Address of the beneficiary bank.

City City of the beneficiary bank.

Country Country of the beneficiary bank

Nomination Details

This section is enabled only if the term deposit holding pattern is single.

Add Nominee This option enables the customer to specify preference with regards to whether a nominee is to be added against the new term deposit or not. The options are:

- Yes- Select this option if you want to add a nominee against the term deposit
- No - Select this option if you do not want to add a nominee against the term deposit.

Nomination Details

This section is enabled if the customer selects **Yes** option in **Add Nominee** field.

Nomination Type The customer can identify whether he/she wants to add a new nominee or wants to add the same nominee as that of another account.

The options are:

- Add New: By selecting this option, the customer is able to specify details of the person who is to be added as the nominee of the new term deposit.
- Replicate Existing Nominee: By selecting this option, the customer is able to add a person who is an existing nominee of another account held by the customer, as the nominee for the new term deposit being opened.

The following fields are displayed if the customer selects the option **Add new** against the **Nomination Type** field.

Nominee Name Specify the full name of the nominee.

Nominee Date Of Birth Specify the nominee's date of birth.

Birth

Note: The customer will be required to specify details of the nominee's guardian if it is identified that the nominee is a minor on the basis of the nominee's date of birth.

Relationship Specify the customer's relationship with the nominee. E.g. Father, Mother, Daughter, Son, etc.

Address Enter details pertaining to the nominee's address.

Country Select the country in which the nominee resides.

State Enter the name of the state in which the nominee resides.

City Enter the name of the city in which the nominee resides.

Zip Specify the zip code of the nominee's address.

Enter Guardian details since nominee is a minor below 18 years:

This section is enabled only if the system identifies that the nominee is a minor on the basis of the nominee's date of birth defined.

Name Specify the full name of the nominee's guardian.

Address Enter details pertaining to the guardian's address.

Country Select the country in which the guardian resides.

State Enter the name of the state in which the guardian resides.

City Enter the name of the city in which the guardian resides.

Zip Specify the zip code of the guardian's address.

A pop up containing a list of all the existing nominees of accounts held by the customer is displayed if the customer selects the option **Replicate Existing Nominee** against the **Nomination Type** field.

Once a nominee is selected from this pop up, the fields in which nominee details are captured are pre-populated with details of the selected nominee. The user can opt to change the value in any field as required.

Nominee Name The names of all the nominees of the accounts held by the customer are listed down. The customer can select a nominee that he/she wishes to add as a nominee against the new term deposit.

Account Type The account type of the account against which the nominee is mapped is displayed against the nominee name record.

Account Number The account number in masked format of the account against which the nominee is mapped, is displayed against the nominee record.

To open a new conventional term deposit:

1. From the **Source Account** list, select the current or savings account to be debited in order to open the term deposit.
2. From the **Select Product** list, select the term deposit product that you want to apply for.
3. To view the rates of interest applicable on the term deposit, click on the **View Interest Rates** link displayed against the **Select Product** field once a product is selected.
4. From the **Currency** list, select the currency in which you want the term deposit to be held.
5. In the **Deposit Amount** field, enter the deposit amount.
6. Select the desired option against the **Deposit Tenure** field.
 - a. If you select the **Tenure** option:
 - i. In the **Years, Months and Days** field enter the appropriate values.
 - b. If you option the **Date** option:
 - i. From the **Date** list, select the appropriate date.
7. To view the deposit maturity amount and interest rate chargeable, click the **Calculate Maturity** link.

Note: Click **Reset** to clear the calculated details.

8. In case of **Joint** holding pattern, if you wish to change the holding pattern of the deposit to single, select the checkbox adjacent to **Single**.
9. Specify maturity instructions as desired, in the **Maturity Instruction** field.
 - a. If you have selected the option **Close on Maturity**;
 - i. Select the mode through which the maturity amount is to be transferred, in the **Pay To** field.
 - b. If you have selected the option **Renew Principal and Pay Out the Interest**;
 - i. Select the mode through which the interest amount is to be transferred, in the **Pay To** field.
 - c. If you have selected the option **Renew Interest and Pay Out the Principal**;

- i. Select the mode through which the principal amount is to be transferred, in the **Pay To** field.
 - d. If you have selected the option **Renew Special Amount and Pay Out the Remaining Amount**;
 - i. Enter the amount to be rolled over in the **Rollover Amount** field.
 - ii. Select the mode through which the remaining amount (Maturity Amount minus Rollover Amount) is to be transferred, in the **Pay To** field.
- 10. From the **Pay To** list;
 - a. If you have selected the option **Own Account**;
 - i. From the **Account Number** list, select an appropriate current or savings account which is to be credited with the specific amount at the time of deposit maturity.
 - b. If you have selected the option **Internal Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - c. If you have selected the option **Domestic Bank Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
 - d. If you have selected the option **International Bank Account**;
 - i. In the **SWIFT code** field, enter the SWIFT code or select it from the lookup.
OR
Click **Reset** to clear the populated data and enter/ select a new SWIFT code.
 - ii. Click **Verify** to fetch bank details based on Bank Code (BIC).
 - iii. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - iv. Click and select the appropriate **Charges borne for remittance** option for bearing the charges for transfer.
- 11. In the **Add Nominee** field, select the option of choice.
 - a. Select option **No** if you do not wish to add a nominee against the term deposit.
 - b. If you select option **Yes**;
 - i. Select **Add New** option to add new nominee details.
 - i. In **Nominee Name** field, enter the name of the nominee.
 - ii. From the **Nominee Date of Birth** field, specify the nominee's date of birth.
 - iii. From the **Relationship** list, select your relationship with the nominee.

- iv. In the **Address** field, enter the address of nominee.
 - v. From the **Country** list, select the country in which the nominee resides.
 - vi. In the **State** field, enter the name of the state in which the nominee resides.
 - vii. In the **City** field, enter the name of the city in which the nominee resides.
 - viii. In the **Zip** field, enter the zip code of the nominee's address.
 - ix. If the **Nominee** is a minor or below 18 years of age, enter the **Guardian Details**.
 - c. In **Name** field, enter name of the guardian.
 - d. In the **Address** field, enter the address of guardian.
 - e. From the **Country** list, select the country in which the guardian resides.
 - f. In the **State** field, enter the name of the state in which the guardian resides.
 - g. In the **City** field, enter the name of the city in which the guardian resides.
 - h. In the **Zip** field, enter the zip code of the guardian's address.
 - ii. If you have selected the **Replicate Existing Nominee** option; the Select **Nominee** popup appears with the list of existing CASA, FD, RD nominees.
 - i. Select an appropriate nominee whose details you want to replicate.
 - j. Click **Ok**, which will prefill all the details in the nominee details fields.
OR
Click **Cancel** to close the popup window.
12. Click **Create**.
The **Deposit Details, Maturity Details** appears.
OR
Click **Back** to navigate back to previous screen.
13. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
14. The confirm screen is displayed with a success message along with the reference number.
Click **Go To Dashboard** link to navigate to back to the Dashboard.
OR
Click **Go To Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to add account for sweep-in facility.

4.2 Opening RFC Term Deposit Account

Resident customers, who have foreign currency with them, can open RFC term deposit account from the RFC accounts available with same currency. In case of premature withdrawal from RFC Term Deposit, the maturity amount goes to RFC accounts with same currency.

New RFC Term Deposit

ZigBank | Welcome, SAGAR PATANGE | Last login 25 Sep 12:30 PM

New Deposit

Conventional | **RFC**

Deposit Details

Source Account: xxxxxxxxxxxx9722
Balance: \$10,224.00

Select Product: Floating - Monthly Payout

View Interest Rates

Deposit Amount: USD \$1,200.00
Amount should be between \$10.00 and \$9,999,999,999.00

Current Exchange Rate: \$1.00 | Exchange Amount: \$1,200.00

Reset

Deposit Tenure: Tenure Date

Years: 5 | Months: 6 | Days: 20

Minimum allowed is 1 Day and Maximum allowed is 8 Years,96 Months

Calculate Maturity

Current Holding Pattern: - Joint
Click on the below option if you wish to modify it to single

Single

Maturity Details

Maturity Instruction: Close on Maturity

Pay To: Own Account

Transfer Account: xxxxxxxxxxxx9583

SAG P PAT
MUMBAI 98001
SWASTIK CHAMBER
CHEMBUR
MUMBAI
INDIA

Nomination Details

Add Nominee: No Yes

Nominee Name: sagar

Nominee Date of Birth: 10 May 1999

Relationship: BROTHER

Address: 501, Sunshine Apt, Shyam Nagar
S V Road,
Country: India
State: Maharashtra
City: Mumbai
Zip: 400001

Create | Back

Note
PAN Card is mandatory for creating deposits greater than or equal to INR 50,000 or if the consolidated sum of all live deposits exceeds INR 5,00,000 per party id. In such cases, request for creating a deposit will be rejected.

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Field Description

Field Name	Description
Deposit Details	
Source Account	<p>The customer is required to select the RFC account to be debited with the deposit amount.</p> <p>All the active RFC accounts of the customer are displayed along with nicknames, if defined.</p> <p>For more information on Account Nickname, click Account Name.</p>
Balance	On selection of a current or savings account in the Select Account field, the current balance of the specific account is displayed against the field.
Select Product	All the RFC deposit products available for application will be listed down.
View Interest Rates	Click on the View Interest Rates link to view the interest rates that will be applicable on the deposit account based on the deposit product selected. This link will be displayed against the Select Product field once a product is selected.
Currency	<p>The currency in which the deposit is to be held.</p> <p>If the deposit product supports only a single currency this field is displayed as a label (instead of a list for selection).</p>
Deposit Amount	The customer is required to specify the amount for which the deposit is to be opened.
Amount Range	The minimum and maximum amounts for which a deposit can be opened are displayed against the amount field once the customer selects a particular deposit product in the Select Product field.
Current Exchange Rate	Displays the buy or sell per unit rate for the chosen currency combination.
Exchange Amount	Displays the exchange amount after currency exchange.
Deposit Tenure	<p>The customer can specify the tenure of the deposit in terms of a period i.e. years/ months/ days or by selecting a specific date on which the deposit should mature.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Tenure • Date

Field Name	Description
Years	The customer can identify the deposit tenure in years. This field is enabled if the customer selects the Tenure option in the Deposit Tenure field.
Months	The customer can identify the deposit tenure in months. This field is displayed if the customer selects the Tenure option in the Deposit Tenure field.
Days	The customer can identify the deposit tenure in days. This field is displayed if the customer selects the Tenure option from the Deposit Tenure field.
Date	The customer can define the deposit tenure by selecting a date on which the deposit should mature. This field is displayed if the customer selects the Date option from the Deposit Tenure field.
Deposit Period Range	The minimum and maximum period within which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the Select Product field.
Calculate Maturity	The customer can click on the Calculate Maturity link in order to be displayed the maturity amount and interest rate applicable on the deposit account based on the information defined.
Maturity Amount	The system will calculate and display the estimated maturity amount based on the parameters defined by the customer.
Current Holding Pattern	The holding pattern that will be applied to the deposit being opened is displayed. This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern.

Field Name	Description
Click on the below option if you wish to modify it to single	<p>This option enables the user to change the holding pattern of the deposit from Joint to Single.</p> <p>The option available is:</p> <ul style="list-style-type: none"> • Single <hr/> <p>Note:</p> <p>1) This field will be displayed only if the RFC account selected as the Source Account has a joint holding pattern. 2) If the user does not opt to change the holding pattern to Single, the new deposit will be opened in the joint names of the holders of the RFC account selected as the Source Account.</p>
Maturity Details	
Maturity Instructions	<p>Maturity instructions to be set by the customer for the deposit account. The options available are dependent on the deposit product selected.</p> <p>The maturity proceeds go only to RFC accounts.</p> <p>The options can be:</p> <ul style="list-style-type: none"> • Close on maturity (No Rollover) • Renew Interest And Principal • Renew Principal and Pay Out the Interest • Renew Special Amount and Pay Out the remaining amount <hr/> <p>Note: “Renew special amount and Pay Out the remaining amount” option is not supported with this host.</p>
Rollover Amount	<p>The amount to be rolled over.</p> <p>This field is displayed if the customer selects Renew Special Amount and Payout the Remaining Amount option from the Maturity Instruction list.</p>

Field Name	Description
Pay To	<p>This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.</p> <p>The customer is required to select the mode through which the amount to be paid out is transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own Accounts • Internal Bank Account • Domestic Bank Account • International Bank Account <hr/> <p>Note:</p> <p>1) Only "Own Accounts" feature is supported. 2) This field is not displayed, if the customer has selected Renew Interest And Principal option from the Maturity Instructions list.</p>

Own Account

This section is displayed if the customer has selected the option **Own Account** in the **Pay To** field.

Transfer Account The customer can select a RFC account to which the funds will be transferred when the deposit matures. All the customer's RFC accounts held with the bank will be listed down and available for selection.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name The name of the holder of the account selected in **Transfer Account**.

Bank Name Name of the beneficiary bank.

Bank Address Address of the beneficiary bank.

City City of the beneficiary bank.

Nomination Details

This section is enabled only if the term deposit holding pattern is single.

Field Name	Description
Add Nominee	<p>This option enables the customer to specify preference with regards to whether a nominee is to be added against the new term deposit or not. The options are:</p> <ul style="list-style-type: none"> • Yes- Select this option if you want to add a nominee against the term deposit • No - Select this option if you do not want to add a nominee against the term deposit.
Nomination Details	
This section is enabled if the customer selects Yes option in Add Nominee field.	
Nomination Type	<p>The customer can identify whether he/she wants to add a new nominee or wants to add the same nominee as that of another account. The options are:</p> <ul style="list-style-type: none"> • Add New: By selecting this option, the customer is able to specify details of the person who is to be added as the nominee of the new term deposit. • Replicate Existing Nominee: By selecting this option, the customer is able to add a person who is an existing nominee of another account held by the customer, as the nominee for the new term deposit being opened.
The following fields are displayed if the customer selects the option Add new against the Nomination Type field.	
Nominee Name	Specify the full name of the nominee.
Nominee Date Of Birth	Specify the nominee's date of birth.
	<hr/> <p>Note: The customer will be required to specify details of the nominee's guardian if it is identified that the nominee is a minor on the basis of the nominee's date of birth.</p> <hr/>
Relationship	Specify the customer's relationship with the nominee. E.g. Father, Mother, Daughter, Son, etc.
Address	Enter details pertaining to the nominee's address.
Country	Select the country in which the nominee resides.
State	Enter the name of the state in which the nominee resides.

Field Name	Description
City	Enter the name of the city in which the nominee resides.
Zip	Specify the zip code of the nominee's address.
Enter Guardian details since nominee is a minor below 18 years:	
This section is enabled only if the system identifies that the nominee is a minor on the basis of the nominee's date of birth defined.	
Name	Specify the full name of the nominee's guardian.
Address	Enter details pertaining to the guardian's address.
Country	Select the country in which the guardian resides.
State	Enter the name of the state in which the guardian resides.
City	Enter the name of the city in which the guardian resides.
Zip	Specify the zip code of the guardian's address.
<p>A pop up containing a list of all the existing nominees of accounts held by the customer is displayed if the customer selects the option Replicate Existing Nominee against the Nomination Type field.</p> <p>Once a nominee is selected from this pop up, the fields in which nominee details are captured are pre-populated with details of the selected nominee. The user can opt to change the value in any field as required.</p>	
Nominee Name	The names of all the nominees of the accounts held by the customer are listed down. The customer can select a nominee that he/she wishes to add as a nominee against the new term deposit.
Account Type	The account type of the account against which the nominee is mapped is displayed against the nominee name record.
Account Number	The account number in masked format of the account against which the nominee is mapped, is displayed against the nominee record.

To open a new RFC term deposit:

1. From the **Source Account** list, select the current or savings account to be debited in order to open the term deposit.
2. From the **Select Product** list, select the term deposit product that you want to apply for.
3. To view the rates of interest applicable on the term deposit, click on the **View Interest Rates** link displayed against the **Select Product** field once a product is selected.
4. From the **Currency** list, select the currency of RFC account in which you want the term deposit to be held.
5. In the **Deposit Amount** field, enter the deposit amount.
6. Select the desired option against the **Deposit Tenure** field.
 - a. If you select the **Tenure** option:
 - ii. In the **Years, Months and Days** field enter the appropriate values.
 - b. If you option the **Date** option:
 - ii. From the **Date** list, select the appropriate date.
7. To the deposit maturity amount and interest rate chargeable, click the **Calculate Maturity** link.

Note: Click **Reset** to clear the calculated details.

8. In case of **Joint** holding pattern, if you wish to change the holding pattern of the deposit to single, select the checkbox adjacent to **Single**.
9. Specify maturity instructions as desired, in the **Maturity Instruction** field.
 - a. If you have selected the option **Close on Maturity**;
 - i. Select the mode through which the maturity amount is to be transferred, in the **Pay To** field.
 - b. If you have selected the option **Renew Principal and Pay Out the Interest**;
 - i. Select the mode through which the interest amount is to be transferred, in the **Pay To** field.
 - c. If you have selected the option **Renew Interest and Pay Out the Principal**;
 - i. Select the mode through which the principal amount is to be transferred, in the **Pay To** field.
 - e. If you have selected the option **Renew Special Amount and Pay Out the Remaining Amount**;
 - i. Enter the amount to be rolled over in the **Rollover Amount** field.
 - ii. Select the mode through which the remaining amount (Maturity Amount minus Rollover Amount) is to be transferred, in the **Pay To** field.
10. From the **Pay To** list;

- a. If you have selected the option **Own Account**;
 - i. From the **Account Number** list, select an appropriate account which is to be credited with the specific amount at the time of deposit maturity.
 - b. If you have selected the option **Internal Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - c. If you have selected the option **Domestic Bank Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
 - d. If you have selected the option **International Bank Account**;
 - i. In the **SWIFT code** field, enter the SWIFT code or select it from the lookup.
OR
Click **Reset** to clear the populated data and enter/ select a new SWIFT code.
 - ii. Click **Verify** to fetch bank details based on Bank Code (BIC).
 - iii. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - iv. Click and select the appropriate **Charges borne for remittance** option for bearing the charges for transfer.
11. In the **Add Nominee** field, select the option of choice.
- a. Select option **No** if you do not wish to add a nominee against the term deposit.
 - b. If you select option **Yes**;
 - i. Select **Add New** option to add new nominee details.
 - ii. In **Nominee Name** field, enter the name of the nominee.
 - iii. From the **Nominee Date of Birth** field, specify the nominee's date of birth.
 - iv. From the **Relationship** list, select your relationship with the nominee.
 - v. In the **Address** field, enter the address of nominee.
 - vi. From the **Country** list, select the country in which the nominee resides.
 - vii. In the **State** field, enter the name of the state in which the nominee resides.
 - viii. In the **City** field, enter the name of the city in which the nominee resides.
 - ix. In the **Zip** field, enter the zip code of the nominee's address.
 - x. If the **Nominee** is a minor or below 18 years of age, enter the **Guardian Details**.

- c. In **Name** field, enter name of the guardian.
 - d. In the **Address** field, enter the address of guardian.
 - e. From the **Country** list, select the country in which the guardian resides.
 - f. In the **State** field, enter the name of the state in which the guardian resides.
 - g. In the **City** field, enter the name of the city in which the guardian resides.
 - h. In the **Zip** field, enter the zip code of the guardian's address.
 - i. If you have selected the **Replicate Existing Nominee** option; the Select **Nominee** popup appears with the list of existing CASA, FD, RD nominees.
 - i. Select an appropriate nominee whose details you want to replicate.
12. Click **Ok**, which will prefill all the details in the nominee details fields.
OR
Click **Cancel** to close the popup window.
 13. Click **Create**.
The **Deposit Details, Maturity Details** appears.
OR
Click **Back** to navigate back to previous screen.
 14. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
 15. The confirm screen is displayed with a success message along with the reference number.
Click **Go To Dashboard** link to navigate to back to the Dashboard.
OR
Click **Go To Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to add account for sweep-in facility.

4.3 Opening NRE/ NRO Term Deposit Account

The NRI customers can open term deposit account from the respective CASA accounts in base currency.

The retail user with NRE account, can open a NRE term deposit account only. In case of premature withdrawal from term deposit, or at maturity the maturity amount goes to NRE account, or to his international account of the same currency. While it will go only in the NRO CASA account for the NRO term deposit accounts.

New NRE Term Deposit

ZigBank | Welcome, SAGAR NRI1 | Last login 26 Sep 10:15 AM

New Deposit

FCNR | **NRE** | NRO

Deposit Details

Source Account: xxxxxxxxxxxx2386
Balance: ₹348,215.81

Select Product: **NRE - Monthly Payout**

View Interest Rates

Deposit Amount: **INR ₹1,000.00**
Amount should be between ₹10.00 and ₹9,999,999,999.999.00

Deposit Tenure: Tenure Date

Years: 5 | Months: 3 | Days: 110

Minimum allowed is 1 day and Maximum allowed is 8 years 96 months

Maturity Amount: ₹1,000.00
Interest Rate: 22.00%

Reset

Maturity instruction: **Close on Maturity**

Pay To: **Own Account**

Transfer Account: xxxxxxxxxxxx2386
SAGAR NRI1
MUMBAI 90001
SWASTIK CHAMBER
CHEMBUR
MUMBAI
INDIA

Nomination Details

Add Nominee: No Yes

Nomination Type: Add New Replicate Existing Nominee

Nominee Name: **sagar**

Nominee Date of Birth: **10 May 1982**

Relationship: **BROTHER**

Address: **501, Sunshine Apt, Shyam Nagar**
S V Road,
Country: **India**
State: **Maharashtra**
City: **Mumbai**
Zip: **400001**

Create | **Back**

Note
PAN Card is mandatory for creating deposits greater than or equal to INR 50,000 or if the consolidated sum of all live deposits exceeds INR 5,00,000 per party id. In such cases, request for creating a deposit will be rejected.

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Hey, I am here to help if you need it!

New NRO Term Deposit

ZigBank
Welcome, SAGAR NR11
Last login 26 Sep 10:15 AM

New Deposit

FCNR
NRE
NRO

Deposit Details

Source Account
xxxxxxxxxxxx2399

Balance : ₹89,007.00

Select Product
NRO - Monthly payout

View Interest Rates

Deposit Amount
INR ₹10,000.00
Amount should be between ₹10.00 and ₹9,999,999,999.99

Deposit Tenure
 Tenure Date

Years	Months	Days
5	3	110

Minimum allowed is 1 day and Maximum allowed is 8 years 96 months
[Calculate Maturity](#)

Maturity Details

Maturity instruction
Close on Maturity

Pay To
Own Account

Transfer Account
xxxxxxxxxxxx2386

SAGAR NR11
MUMBAI 98001
SWASTIK CHAMBER
CHEMBUR
MUMBAI
INDIA

Nomination Details

Add Nominee
 No Yes

Nomination Type
 Add New Replicate Existing Nominee

Nominee Name
sagarrest

Nominee Date of Birth
10 May 1982

Relationship
BROTHER

Address
501, Sunshine Apt, Shyam Nagar
S V Road,
Country
India
State
Maharashtra
City
Mumbai
Zip
400001

Create
← Back

Note

PAN Card is mandatory for creating deposits greater than or equal to INR 50,000 or if the consolidated sum of all live deposits exceeds INR 5,00,000 per party id.
In such cases, request for creating a deposit will be rejected.

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Field Description

Field Name	Description
Deposit Details	
Source Account	<p>The customer is required to select the NRE account to be debited with the deposit amount.</p> <p>All the active NRE accounts of the customer are displayed along with nicknames, if defined.</p> <p>For more information on Account Nickname, click Account Name.</p> <p>Whereas in case of opening NRO deposit account, the customer is required to select the NRO account to be debited with the deposit amount.</p>
Balance	On selection of a current or savings account in the Select Account field, the current balance of the specific account is displayed against the field.
Select Product	All the term deposit products available for application will be listed down.
View Interest Rates	Click on the View Interest Rates link to view the interest rates that will be applicable on the deposit account based on the deposit product selected. This link will be displayed against the Select Product field once a product is selected.
Currency	<p>In case of NRE account opening, the NRE account currency in which the deposit is to be held.</p> <p>Whereas in case of NRO TD account opening, the NRO account currency in which the deposit is to be held.</p>
Deposit Amount	The customer is required to specify the amount for which the deposit is to be opened.
Amount Range	The minimum and maximum amounts for which a deposit can be opened are displayed against the amount field once the customer selects a particular deposit product in the Select Product field.
Current Exchange Rate	Displays the buy or sell per unit rate for the chosen currency combination in cases of cross currency.
Exchange Amount	Displays the exchange amount after currency exchange.

Field Name	Description
Deposit Tenure	<p>The customer can specify the tenure of the deposit in terms of a period i.e. years/ months/ days or by selecting a specific date on which the deposit should mature.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Tenure • Date
Years	<p>The customer can identify the deposit tenure in years.</p> <p>This field is enabled if the customer selects the Tenure option in the Deposit Tenure field.</p>
Months	<p>The customer can identify the deposit tenure in months.</p> <p>This field is displayed if the customer selects the Tenure option in the Deposit Tenure field.</p>
Days	<p>The customer can identify the deposit tenure in days.</p> <p>This field is displayed if the customer selects the Tenure option from the Deposit Tenure field.</p>
Date	<p>The customer can define the deposit tenure by selecting a date on which the deposit should mature.</p> <p>This field is displayed if the customer selects the Date option from the Deposit Tenure field.</p>
Deposit Period Range	<p>The minimum and maximum period for which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the Select Product field.</p>
Calculate Maturity	<p>The customer can click on the Calculate Maturity link in order to see the maturity amount and interest rate applicable on the deposit account based on the information defined.</p>
Maturity Amount	<p>The system will calculate and display the estimated maturity amount based on the parameters defined by the customer.</p>
Current Holding Pattern	<p>The holding pattern that will be applied to the deposit being opened is displayed.</p> <p>This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern.</p>

Field Name	Description
Click on the below option if you wish to modify it to single	<p>This option enables the user to change the holding pattern of the deposit from Joint to Single.</p> <p>The option available is:</p> <ul style="list-style-type: none"> • Single <hr/> <p>Note:</p> <p>1) This field will be displayed only if the NRE/NRO account selected as the Source Account has a joint holding pattern.</p> <p>2) If the user does not opt to change the holding pattern to Single, the new deposit will be opened in the joint names of the holders of the NRE/NRO account selected as the Source Account.</p> <hr/>

Maturity Details

Maturity Instructions	<p>Maturity instructions to be set by the customer for the deposit account. The options available are dependent on the deposit product selected.</p> <p>The options can be:</p> <ul style="list-style-type: none"> • Close on maturity (No Rollover) • Renew Interest And Principal • Renew Principal and Pay Out the Interest • Renew Special Amount and Pay Out the remaining amount <hr/> <p>Note: “Renew special amount and Pay Out the remaining amount” option is not supported with this host setting.</p> <hr/>
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Rollover Amount	<p>The amount to be rolled over.</p> <p>This field is displayed if the customer selects Renew Special Amount and Payout the Remaining Amount option from the Maturity Instruction list.</p> <hr/> <p>Note: This feature is not available as of now.</p> <hr/>
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Field Name	Description
Pay To	<p>This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.</p> <p>The customer is required to select the mode through which the amount to be paid out is transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account <p>This field is not displayed, if the customer has selected Renew Interest And Principal option from the Maturity Instructions list.</p> <p>In case of NRE term deposit account maturity, amount proceeds to NRE accounts available or to customer's international account.</p> <p>whereas in case of NRO term deposit account maturity, amount proceeds to NRO accounts available.</p> <hr/> <p style="text-align: center;">Note: Only Own accounts feature is supported</p>

Own Account

This section is displayed if the customer has selected the option **Own Account** in the **Pay To** field.

Transfer Account	<p>In case of NRE TD account, the customer can select a NRE account or its international account to which the funds will be transferred when the deposit matures. All the customer's NRE accounts held with the bank will be listed down and available for selection.</p> <p>Where as in case of NRO TD account, the customer can select a NRO account to which the funds will be transferred when the deposit matures.</p>
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The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name	The name of the holder of the account selected in Transfer Account .
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.

Field Name	Description
Nomination Details	
This section is enabled only if the term deposit holding pattern is single.	
Add Nominee	<p>This option enables the customer to specify preference with regards to whether a nominee is to be added against the new term deposit or not. The options are:</p> <ul style="list-style-type: none"> • Yes- Select this option if you want to add a nominee against the term deposit • No - Select this option if you do not want to add a nominee against the term deposit.
Nomination Details	
This section is enabled if the customer selects Yes option in Add Nominee field.	
Nomination Type	<p>The customer can identify whether he/she wants to add a new nominee or wants to add the same nominee as that of another account. The options are:</p> <ul style="list-style-type: none"> • Add New: By selecting this option, the customer is able to specify details of the person who is to be added as the nominee of the new term deposit. • Replicate Existing Nominee: By selecting this option, the customer is able to add a person who is an existing nominee of another account held by the customer, as the nominee for the new term deposit being opened.
The following fields are displayed if the customer selects the option Add new against the Nomination Type field.	
Nominee Name	Specify the full name of the nominee.
Nominee Date Of Birth	Specify the nominee's date of birth.
	<hr/> <p>Note: The customer will be required to specify details of the nominee's guardian if it is identified that the nominee is a minor on the basis of the nominee's date of birth.</p> <hr/>
Relationship	Specify the customer's relationship with the nominee. E.g. Father, Mother, Daughter, Son, etc.
Address	Enter details pertaining to the nominee's address.
Country	Select the country in which the nominee resides.

Field Name	Description
State	Enter the name of the state in which the nominee resides.
City	Enter the name of the city in which the nominee resides.
Zip	Specify the zip code of the nominee's address.

Enter Guardian details since nominee is a minor below 18 years:

This section is enabled only if the system identifies that the nominee is a minor on the basis of the nominee's date of birth defined.

Name	Specify the full name of the nominee's guardian.
Address	Enter details pertaining to the guardian's address.
Country	Select the country in which the guardian resides.
State	Enter the name of the state in which the guardian resides.
City	Enter the name of the city in which the guardian resides.
Zip	Specify the zip code of the guardian's address.

A pop up containing a list of all the existing nominees of accounts held by the customer is displayed if the customer selects the option **Replicate Existing Nominee** against the **Nomination Type** field.

Once a nominee is selected from this pop up, the fields in which nominee details are captured are pre-populated with details of the selected nominee. The user can opt to change the value in any field as required.

Nominee Name	The names of all the nominees of the accounts held by the customer are listed down. The customer can select a nominee that he/she wishes to add as a nominee against the new term deposit.
Account Type	The account type of the account against which the nominee is mapped is displayed against the nominee name record.
Account Number	The account number in masked format of the account against which the nominee is mapped, is displayed against the nominee record.

To open a new term deposit:

1. From the **Source Account** list, select the current or savings account to be debited in order to open the term deposit.
2. From the **Select Product** list, select the term deposit product that you want to apply for.
3. To view the rates of interest applicable on the term deposit, click on the **View Interest Rates** link displayed against the **Select Product** field once a product is selected.
4. From the **Currency** list, select the currency in which you want the term deposit to be held.
5. In the **Deposit Amount** field, enter the deposit amount.
6. Select the desired option against the **Deposit Tenure** field.
 - a. If you select the **Tenure** option:
 - i. In the **Years, Months** and **Days** field enter the appropriate values.
 - b. If you option the **Date** option:
 - i. From the **Date** list, select the appropriate date.
7. To the deposit maturity amount and interest rate chargeable, click the **Calculate Maturity** link.

Note: Click **Reset** to clear the calculated details.

8. In case of **Joint** holding pattern, if you wish to change the holding pattern of the deposit to single, select the checkbox adjacent to **Single**.
9. Specify maturity instructions as desired, in the **Maturity Instruction** field.
 - a. If you have selected the option **Close on Maturity**;
 - i. Select the mode through which the maturity amount is to be transferred, in the **Pay To** field.
 - b. If you have selected the option **Renew Principal and Pay Out the Interest**;
 - i. Select the mode through which the interest amount is to be transferred, in the **Pay To** field.
 - c. If you have selected the option **Renew Interest and Pay Out the Principal**;
 - i. Select the mode through which the principal amount is to be transferred, in the **Pay To** field.
 - d. If you have selected the option **Renew Special Amount and Pay Out the Remaining Amount**;
 - i. Enter the amount to be rolled over in the **Rollover Amount** field.
 - ii. Select the mode through which the remaining amount (Maturity Amount minus Rollover Amount) is to be transferred, in the **Pay To** field.
10. From the **Pay To** list;
 - a. If you have selected the option **Own Account**;

- i. From the **Account Number** list, select an appropriate current or savings account which is to be credited with the specific amount at the time of deposit maturity.
 - b. If you have selected the option **Internal Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - c. If you have selected the option **Domestic Bank Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
 - d. If you have selected the option **International Bank Account**;
 - i. In the **SWIFT code** field, enter the SWIFT code or select it from the lookup.
OR
Click **Reset** to clear the populated data and enter/ select a new SWIFT code.
 - ii. Click **Verify** to fetch bank details based on Bank Code (BIC).
 - iii. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - iv. Click and select the appropriate **Charges borne for remittance** option for bearing the charges for transfer.
- 11. In the **Add Nominee** field, select the option of choice.
 - a. Select option **No** if you do not wish to add a nominee against the term deposit.
 - b. If you select option **Yes**;
 - i. Select **Add New** option to add new nominee details.
 - i. In **Nominee Name** field, enter the name of the nominee.
 - ii. From the **Nominee Date of Birth** field, specify the nominee's date of birth.
 - iii. From the **Relationship** list, select your relationship with the nominee.
 - iv. In the **Address** field, enter the address of nominee.
 - v. From the **Country** list, select the country in which the nominee resides.
 - vi. In the **State** field, enter the name of the state in which the nominee resides.
 - vii. In the **City** field, enter the name of the city in which the nominee resides.
 - viii. In the **Zip** field, enter the zip code of the nominee's address.
 - ix. If the **Nominee** is a minor or below 18 years of age, enter the **Guardian Details**.
 - a. In **Name** field, enter name of the guardian.

- b. In the **Address** field, enter the address of guardian.
 - c. From the **Country** list, select the country in which the guardian resides.
 - d. In the **State** field, enter the name of the state in which the guardian resides.
 - e. In the **City** field, enter the name of the city in which the guardian resides.
 - f. In the **Zip** field, enter the zip code of the guardian's address.
 - ii. If you have selected the **Replicate Existing Nominee** option; the Select **Nominee** popup appears with the list of existing CASA, FD, RD nominees.
 - i. Select an appropriate nominee whose details you want to replicate.
 - ii. Click **Ok**, which will prefill all the details in the nominee details fields.
OR
Click **Cancel** to close the popup window.
12. Click **Create**.
The **Deposit Details, Maturity Details, and Nomination Details** appears.
OR
Click **Back** to navigate back to previous screen.
13. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
14. The confirm screen is displayed with a success message along with the reference number.
Click **Go To Dashboard** link to navigate to back to the Dashboard.
OR
Click **Go To Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to add account for sweep-in facility.

4.4 Opening FCNR Term Deposit Account

The NRI customers can open FCNR term deposit account from the respective CASA accounts in different currencies like US Dollar, UK Pound, Canadian Dollar, Deutsche Mark, Japanese Yen, and Euro. These deposits serve the dual purpose of tax savings and safety from currency fluctuations for the customers.

The retail user with NRE account, can open a FCNR term deposit account only. In case of premature withdrawal from term deposit, the maturity amount goes to NRE account with same currency.

New FCNR Term Deposit

ZigBank
Welcome, SAGAR NR11
Last login 26 Sep 10:15 AM

New Deposit

FCNR
NRE
NRO

Deposit Details

Source Account
xxxxxxxxxxxx2386

Balance : ₹348,215.81

Select Product
OBDX FCNR USD

View Interest Rates

Deposit Amount
USD \$10,000.00

Amount should be between \$10.00 and \$9,999,999,999.99.00

Current Exchange Rate ₹63.36 Exchange Amount ₹633,590.00

Deposit Tenure
 Tenure Date

Years 5 Months 3 Days 110

Minimum allowed is 1 day and Maximum allowed is 8 years 96 months
Calculate Maturity

Maturity Details

Maturity instruction
Close on Maturity

Pay To
Own Account

Transfer Account
xxxxxxxxxxxx2386

SAGAR NR11
MUMBAI 98001
SWASTIK CHAMBER
CHEMBUR
MUMBAI
INDIA

Nomination Details

Add Nominee
 No Yes

Nomination Type
 Add New Replicate Existing Nominee

Nominee Name
sagarrest

Nominee Date of Birth
10 May 1982

Relationship
BROTHER

Address
501, Sunshine Apt, Shyam Nagar
S V Road,
Country
India
State
Maharashtra
City
Mumbai
Zip
400001

Note

PAN Card is mandatory for creating deposits greater than or equal to INR 50,000 or if the consolidated sum of all live deposits exceeds INR 5,00,000 per party id.

In such cases, request for creating a deposit will be rejected.

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Field Description

Field Name	Description
Deposit Details	
Source Account	<p>The customer is required to select the NRE account to be debited with the deposit amount.</p> <p>All the active NRE accounts of the customer are displayed along with nicknames, if defined.</p> <p>For more information on Account Nickname, click Account Name.</p>
Balance	On selection of a current or savings account in the Select Account field, the current balance of the specific account is displayed against the field.
Select Product	All the term deposit products available for application will be listed down.
View Interest Rates	Click on the View Interest Rates link to view the interest rates that will be applicable on the deposit account based on the deposit product selected. This link will be displayed against the Select Product field once a product is selected.
Currency	The NRE account currency in which the deposit is to be held.
Deposit Amount	The customer is required to specify the amount for which the deposit is to be opened.
Amount Range	The minimum and maximum amounts for which a deposit can be opened are displayed against the amount field once the customer selects a particular deposit product in the Select Product field.
Current Exchange Rate	Displays the buy or sell per unit rate for the chosen currency combination.
Exchange Amount	Displays the exchange amount after currency exchange. Available only for cross currency deposit creations.
Deposit Tenure	<p>The customer can specify the tenure of the deposit in terms of a period i.e. years/ months/ days or by selecting a specific date on which the deposit should mature.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Tenure • Date

Field Name	Description
Years	The customer can identify the deposit tenure in years. This field is enabled if the customer selects the Tenure option in the Deposit Tenure field.
Months	The customer can identify the deposit tenure in months. This field is displayed if the customer selects the Tenure option in the Deposit Tenure field.
Days	The customer can identify the deposit tenure in days. This field is displayed if the customer selects the Tenure option from the Deposit Tenure field.
Date	The customer can define the deposit tenure by selecting a date on which the deposit should mature. This field is displayed if the customer selects the Date option from the Deposit Tenure field.
Deposit Period Range	The minimum and maximum period within which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the Select Product field.
Calculate Maturity	The customer can click on the Calculate Maturity link in order to be displayed the maturity amount and interest rate applicable on the deposit account based on the information defined.
Maturity Amount	The system will calculate and display the estimated maturity amount based on the parameters defined by the customer.
Current Holding Pattern	The holding pattern that will be applied to the deposit being opened is displayed. This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern.

Field Name	Description
Click on the below option if you wish to modify it to single	<p>This option enables the user to change the holding pattern of the deposit from Joint to Single.</p> <p>The option available is:</p> <ul style="list-style-type: none"> • Single <hr/> <p>Note:</p> <p>1) This field will be displayed only if the NRE account selected as the Source Account has a joint holding pattern.</p> <p>2) If the user does not opt to change the holding pattern to Single, the new deposit will be opened in the joint names of the holders of the NRE account selected as the Source Account.</p>
Maturity Details	
Maturity Instructions	<p>Maturity instructions to be set by the customer for the deposit account. The options available are dependent on the deposit product selected.</p> <p>The options can be:</p> <ul style="list-style-type: none"> • Close on maturity (No Rollover) • Renew Interest And Principal • Renew Principal and Pay Out the Interest • Renew Special Amount and Pay Out the remaining amount <hr/> <p>Note: “Renew special amount and Pay Out the remaining amount” option is not supported with this host setting.</p>
Rollover Amount	<p>The amount to be rolled over.</p> <p>This field is displayed if the customer selects Renew Special Amount and Payout the Remaining Amount option from the Maturity Instruction list.</p>

Field Name	Description
Pay To	<p>This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.</p> <p>The customer is required to select the mode through which the amount to be paid out is transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account <p>This field is not displayed, if the customer has selected Renew Interest And Principal option from the Maturity Instructions list.</p> <p>In case of NRE term deposit account maturity, amount proceeds to NRE accounts available or to customer's international account.</p> <hr/> <p>Note: Only own accounts is available with this host setting.</p>

Own Account

This section is displayed if the customer has selected the option **Own Account** in the **Pay To** field.

Transfer Account The customer can select a NRE account to which the funds will be transferred when the deposit matures. All the customer's NRE accounts held with the bank will be listed down and available for selection.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name The name of the holder of the account selected in **Transfer Account**.

Bank Name Name of the beneficiary bank.

Bank Address Address of the beneficiary bank.

City City of the beneficiary bank.

Nomination Details

This section is enabled only if the term deposit holding pattern is single.

Field Name	Description
Add Nominee	<p>This option enables the customer to specify preference with regards to whether a nominee is to be added against the new term deposit or not. The options are:</p> <ul style="list-style-type: none"> • Yes- Select this option if you want to add a nominee against the term deposit • No - Select this option if you do not want to add a nominee against the term deposit.
Nomination Details	
This section is enabled if the customer selects Yes option in Add Nominee field.	
Nomination Type	<p>The customer can identify whether he/she wants to add a new nominee or wants to add the same nominee as that of another account. The options are:</p> <ul style="list-style-type: none"> • Add New: By selecting this option, the customer is able to specify details of the person who is to be added as the nominee of the new term deposit. • Replicate Existing Nominee: By selecting this option, the customer is able to add a person who is an existing nominee of another account held by the customer, as the nominee for the new term deposit being opened.
The following fields are displayed if the customer selects the option Add new against the Nomination Type field.	
Nominee Name	Specify the full name of the nominee.
Nominee Date Of Birth	Specify the nominee's date of birth.
	<hr/> <p>Note: The customer will be required to specify details of the nominee's guardian if it is identified that the nominee is a minor on the basis of the nominee's date of birth.</p> <hr/>
Relationship	Specify the customer's relationship with the nominee. E.g. Father, Mother, Daughter, Son, etc.
Address	Enter details pertaining to the nominee's address.
Country	Select the country in which the nominee resides.
State	Enter the name of the state in which the nominee resides.

Field Name	Description
City	Enter the name of the city in which the nominee resides.
Zip	Specify the zip code of the nominee's address.

Enter Guardian details since nominee is a minor below 18 years:

This section is enabled only if the system identifies that the nominee is a minor on the basis of the nominee's date of birth defined.

Name	Specify the full name of the nominee's guardian.
Address	Enter details pertaining to the guardian's address.
Country	Select the country in which the guardian resides.
State	Enter the name of the state in which the guardian resides.
City	Enter the name of the city in which the guardian resides.
Zip	Specify the zip code of the guardian's address.

A pop up containing a list of all the existing nominees of accounts held by the customer is displayed if the customer selects the option **Replicate Existing Nominee** against the **Nomination Type** field.

Once a nominee is selected from this pop up, the fields in which nominee details are captured are pre-populated with details of the selected nominee. The user can opt to change the value in any field as required.

Nominee Name	The names of all the nominees of the accounts held by the customer are listed down. The customer can select a nominee that he/she wishes to add as a nominee against the new term deposit.
Account Type	The account type of the account against which the nominee is mapped is displayed against the nominee name record.
Account Number	The account number in masked format of the account against which the nominee is mapped, is displayed against the nominee record.

To open a new term deposit:

1. From the **Source Account** list, select the current or savings account to be debited in order to open the term deposit.
2. From the **Select Product** list, select the term deposit product that you want to apply for.
3. To view the rates of interest applicable on the term deposit, click on the **View Interest Rates** link displayed against the **Select Product** field once a product is selected.

4. From the **Currency** list, select the currency in which you want the term deposit to be held.
5. In the **Deposit Amount** field, enter the deposit amount.
6. Select the desired option against the **Deposit Tenure** field.
 - a. If you select the **Tenure** option:
 - i. In the **Years, Months and Days** field enter the appropriate values.
 - b. If you option the **Date** option:
 - i. From the **Date** list, select the appropriate date.
7. To the deposit maturity amount and interest rate chargeable, click the **Calculate Maturity** link.

Note: Click **Reset** to clear the calculated details.

8. In case of **Joint** holding pattern, if you wish to change the holding pattern of the deposit to single, select the checkbox adjacent to **Single**.
9. Specify maturity instructions as desired, in the **Maturity Instruction** field.
 - a. If you have selected the option **Close on Maturity**;
 - i. Select the mode through which the maturity amount is to be transferred, in the **Pay To** field.
 - b. If you have selected the option **Renew Principal and Pay Out the Interest**;
 - i. Select the mode through which the interest amount is to be transferred, in the **Pay To** field.
 - c. If you have selected the option **Renew Interest and Pay Out the Principal**;
 - i. Select the mode through which the principal amount is to be transferred, in the **Pay To** field.
 - d. If you have selected the option **Renew Special Amount and Pay Out the Remaining Amount**;
 - i. Enter the amount to be rolled over in the **Rollover Amount** field.
 - ii. Select the mode through which the remaining amount (Maturity Amount minus Rollover Amount) is to be transferred, in the **Pay To** field.
10. From the **Pay To** list;
 - a. If you have selected the option **Own Account**;
 - i. From the **Account Number** list, select an appropriate current or savings account which is to be credited with the specific amount at the time of deposit maturity.
11. In the **Add Nominee** field, select the option of choice.
 - a. Select option **No** if you do not wish to add a nominee against the term deposit.
 - b. If you select option **Yes**;
 - i. Select **Add New** option to add new nominee details.

- i. In **Nominee Name** field, enter the name of the nominee.
 - ii. From the **Nominee Date of Birth** field, specify the nominee's date of birth.
 - iii. From the **Relationship** list, select your relationship with the nominee.
 - iv. In the **Address** field, enter the address of nominee.
 - v. From the **Country** list, select the country in which the nominee resides.
 - vi. In the **State** field, enter the name of the state in which the nominee resides.
 - vii. In the **City** field, enter the name of the city in which the nominee resides.
 - viii. In the **Zip** field, enter the zip code of the nominee's address.
 - ix. If the **Nominee** is a minor or below 18 years of age, enter the **Guardian Details**.
 - a. In **Name** field, enter name of the guardian.
 - b. In the **Address** field, enter the address of guardian.
 - c. From the **Country** list, select the country in which the guardian resides.
 - d. In the **State** field, enter the name of the state in which the guardian resides.
 - e. In the **City** field, enter the name of the city in which the guardian resides.
 - f. In the **Zip** field, enter the zip code of the guardian's address.
 - ii. If you have selected the **Replicate Existing Nominee** option; the Select **Nominee** popup appears with the list of existing CASA, FD, RD nominees.
 - a. Select an appropriate nominee whose details you want to replicate.
 - b. Click **Ok**, which will prefill all the details in the nominee details fields.
OR
Click **Cancel** to close the popup window.
12. Click **Create**.
The **Deposit Details, Maturity Details, and Nomination Details** appears.
OR
Click **Back** to navigate back to previous screen.
13. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
14. The confirm screen is displayed with a success message along with the reference number.
Click **Go To Dashboard** link to navigate to back to the Dashboard.
OR
Click **Go To Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to add account for sweep-in facility.

FAQs

1. How does a term deposit work?

A term deposit offers a fixed interest rate for a fixed term. Interest rates differ based on the deposit term, the amount of the deposit and the interest payment frequency.

2. When will I start earning interest on my term deposit?

You will begin to earn interest from the day your term deposit is opened with the bank and not on the day the application is submitted.

3. Can I open a term deposit in joint names?

Yes, it is possible to open the term deposit with joint holders. Details of the holders have to be provided while opening the deposit. The maximum number of joint holders that can be added depends on the bank's offerings.

5. Redemption under Oracle FLEXCUBE Core Banking

In times of financial emergencies, the primary source of funds for most people is their savings and investments. The facility to liquidate funds becomes imperative in such cases. The redeem term deposit feature enables customers to quickly liquidate their term deposits in any such situations.

Using this option, the customer can redeem either the entire amount or a partial amount of a term deposit.

Customers can choose to payout the funds from a deposit through any of the following methods for premature withdrawal or full redemption:

- Transfer to own account
- Transfer to internal account
- Transfer to a domestic account
- Transfer to international account

Note: Only Transfer to Own Account is working with this host setup.

In case of premature withdrawal or on deposit maturity of Term Deposit, the following transfers are permitted:

- Maturity for conventional term deposit transfer to Current and Savings account with same local currency
- Maturity for RFC term deposit transfer is permissible only to RFC accounts with same currency.
- Maturity for NRE term deposit transfer is permissible only to NRE account or its international account
- Maturity for NRO term deposit transfer is permissible only to NRO account with same currency
- Maturity for FCNR term deposit transfer is permissible only to NRE account with same currency

How to reach here:

Dashboard > My Accounts > Term Deposits > Redemption

OR

Toggle Menu > Accounts > Term Deposits > Redemption

Redemption

ZigBank | Welcome, SAGAR NR1 | Last login 12 Nov 10:18 PM

Redemption

Deposit Details | View Statement | Top Up | **Redemption** | Request Statement | Edit Maturity Instruction

Redemption Details

Account Number: xxxxxxxxxxxx4-29
 Balance: ₹184.54
 Redeemable Amount: ₹184.54
 Redemption Type: Partial Full
 Charges/Penalty: ₹0.00
 Final Redemption Amount: ₹184.54

Payout Details

Pay To: Own Account
 Transfer Account: xxxxxxxxxxxx0012 - Account 1
 James Smith
 Bank Futura - AT3 Branch
 Needal Street
 London
 GREAT BRITAIN

Tips
 You can apply to withdraw the funds partially or redeem your deposit fully before the actual term is up. There may be some penalty charges for premature withdrawal, which depends on the deposit type. The penal provisions for premature closure on term deposits are subject to change from time to time and may also vary with deposit schemes.

Hey, I am here to help if you need it!

[Redeem](#) [← Back](#)

[Back to Dashboard](#)

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Field Description

Field Name	Description
Redemption Details	
Account Number	The account number along with the account nickname (if defined) of the term deposit that is being redeemed.
Balance	The current balance of the deposit account is displayed.
Redeemable Amount	The total amount of the deposit that can be redeemed is displayed.

Field Name	Description
Redemption Type	<p>The customer can select whether redemption is to be partial or full.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Partial • Full
Redemption Amount	<p>The customer is required to specify the amount to be redeemed. The amount specified will be in the same currency as that in which the deposit is held.</p> <p>This field is displayed only if the customer selects the option Partial in the Redemption Type field.</p>
Charges/ Penalty	<p>Any charges or penalty, if applicable, will be displayed.</p>
Final Redemption Amount	<p>The amount being redeemed is displayed. This amount will include any deductions in terms of charges or penalties added to the amount being redeemed. (i.e. after deducting any penalty charges if applicable).</p>
Payout Details	
Pay To	<p>The customer is required to specify the mode through which the redeemed amount is to be transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account <p><u>Note: Only own accounts is available with this host setting.</u></p>
Own Account	<p>The following field is displayed if the customer has selected the option Own Account in the Pay To field.</p>

Field Name	Description
Transfer Account	The customer can select a current or savings account to which the funds will be transferred. All the customer's current and savings accounts held with the bank will be listed down and available for selection.

The following fields are displayed once the customer has selected an account in the **Transfer Account** field.

Beneficiary Name	The name of the holder of the account selected in Transfer Account .
Bank Name	The name of the bank in which the selected account is held
Bank Address	The address of the bank in which the selected account is held.
City	The city of the bank in which the account is held.

Internal Account

The following field is displayed if the customer has selected the option **Internal Account** in the **Pay To** field.

Account Number	The customer can identify a current or savings account held within the same bank, to which the funds are to be transferred.
-----------------------	---

Domestic Bank Account

The following fields are displayed if the customer has selected the option **Domestic Bank Account** in the **Pay To** field.

Account Number	The customer can identify a current or savings account to which the funds are to be transferred.
Account Name	Enter the name of the account holder who will be the beneficiary to whom funds will be transferred.
Bank Code	The customer is required to identify the bank code in which the beneficiary account is held.
Look Up Bank Code	The search option to look for bank code of the destination account.

Field Name	Description
The following fields and values will be displayed once the customer has specified a bank code.	
Bank Name	The name of the bank in which the beneficiary account is held.
Bank Address	The address of the bank in which the beneficiary account is held.
City	The city of the bank in which the beneficiary account is held.
International Bank Account	
This section is displayed if the customer has selected the option International Bank Account in the Pay To field.	
Account Number	Specify the account number of the payee.
SWIFT Code	The SWIFT code will need to be identified if SWIFT Code has been selected in the Pay Via field.
Lookup SWIFT Code	Link to search the SWIFT code.
Search SWIFT Code	
The following fields appear on a pop up window if the Lookup SWIFT Code link is selected.	
SWIFT Code	The facility to lookup bank details based on SWIFT code.
Bank Name	The facility to search for the SWIFT code based on the bank name.
Country	The facility to search for the SWIFT code based on the country.
City	The facility to search for the SWIFT code based on city.
SWIFT Lookup - Search Result	
The following fields are displayed once the required SWIFT code is selected from the search results.	
SWIFT Code	SWIFT code value.

Field Name	Description
Bank Name	Name of the bank.
City	City to which the bank belongs.
Branch	Bank branch name.
Country	Country of the bank.
Address	Displays complete address of the bank.
Beneficiary Name	Name of the beneficiary.
Correspondence Charges	Specify who is bearing the charges for transfer. The options are: <ul style="list-style-type: none"> • Beneficiary • Remitter • Sharing

To redeem the term deposit:

1. From the **Redemption Type** list, select the appropriate option.
 - a. If you select the **Partial** option:
 - i. In the **Redemption Amount** field, enter the amount to be redeemed.
 - b. If you select the **Full** option go to step 2.
2. From the **Pay To** list, select the mode through which the redeemed amount is to be transferred.
 - a. If you select the **Own Account** option:
 - i. From the **Transfer Account** list, select the current or savings account in which the redeemed amount is to be credited.
 - b. If you select **Internal Bank Account** option:
 - i. In the **Account Number** field, enter the account number which is to be credited with the amount redeemed.
 - c. If you select **Domestic Bank Account** option:
 - i. In the **Account Number** field, enter the account number of the beneficiary.
 - ii. In the **Account Name** field, enter the account name of the beneficiary.
 - iii. From the **Network Type** list, select the appropriate option.

- iv. In the **Bank Code** field, enter the bank code, and click **Submit**.
OR
Use the **Look Up Bank Code** link, to select the appropriate bank code.
 - d. If you select **International Bank Account** option:
 - i. In the **Account Number** field, enter an appropriate account for maturity proceeds.
 - ii. In the **SWIFT Code** field, enter the SWIFT code details for maturity proceeds.
OR
Use the **Lookup SWIFT Code** link, to select the appropriate SWIFT code.
Click **Reset** to clear the populated data and enter / select a new SWIFT code, if required.
 - iii. Click **Verify** to fetch the bank details based on the SWIFT code entered.
 - iv. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - v. From the **Correspondence Charges** list, select the appropriate option.
 3. To redeem the deposit, click **Redeem**.
OR
Click **Back** to navigate to the previous screen.
 4. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
 5. The Confirm screen is displayed containing the success message and reference number.
Click **Go to Dashboard** link to navigate back to 'Dashboard'.
OR
Click **Go to Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to enable sweep-in facility for the deposit account.

[Home](#)

6. New Deposit under Oracle FLEXCUBE Universal Banking

The New Deposit page enables the customer to apply for a new term deposit. All the term deposit offerings of the bank are available for selection on this page. The customer can select any product offer in order to apply for a term deposit of choice.

While applying for a term deposit, the customer is required to identify the amount for which the deposit is to be opened, the tenure i.e. the term of the deposit and the holding pattern i.e. single or joint. Additionally, the customer is also required to define maturity instructions and also to select the current or savings account from which funds are to be debited in order to fund the deposit.

Certain cases, specific to India region, might require the customer to specify his/her PAN (Permanent Account Number) while applying for a new term deposit. These could be if the customer is creating a new term deposit that exceeds a value defined by the bank or if, at any given point in time, while creating a new term deposit, the cumulative value of the deposits (Fixed as well as Recurring Deposits) held by the customer exceeds a certain amount.

The term deposit offerings of the bank available are:

1. Opening conventional Term Deposit account

How to reach here:

Dashboard > My Accounts > Term Deposits > New Deposit
OR

Toggle Menu > Accounts > Term Deposits > New Deposit

6.1 Opening conventional Term Deposit Account

The retail user can open new conventional term deposit account based on the CASA accounts. In case of premature withdrawal from conventional term deposit, the maturity amount goes to CASA account with same local currency.

New Conventional Term Deposit

ZigBank
Welcome, SAGAR PATANGE
Last login 25 Sep 12:30 PM

New Deposit

Conventional
RFC

Deposit Details

Source Account
xxxxxxxxxxxx9583

Balance : ₹43,860.89

Select Product
FD-Resident_Pavan_Test_LIE11

View Interest Rates

Deposit Amount
INR ₹10,000.00

Amount should be between ₹10.00 and ₹9,999,999,999.00

Current Exchange Rate ₹1.00 Exchange Amount ₹10,000.00

Deposit Tenure
 Tenure Date
 Years: 5 Months: 6 Days: 20
 Minimum allowed is 1 Day and Maximum allowed is 8 Years,96 Months

Calculate Maturity
 Current Holding Pattern : Joint
 Click on the below option if you wish to modify it to single
 Single

Maturity Details

Maturity Instruction
Close on Maturity

Pay To
Own Account

Transfer Account
xxxxxxxxxxxx9583
SAG P PAT
MUMBAI 98001
SWASTIK CHAMBER
CHEMBUR
MUMBAI
INDIA

Nomination Details

Add Nominee
 No Yes

Nomination Type
 Add New Replicate Existing Nominee

Nominee Name
sagar

Nominee Date of Birth
10 May 1999

Relationship
BROTHER

Address
501, Sunshine Apt, Shyam Nagar
S V Road,
Country
India
State
Maharashtra
City
Mumbai
Zip
400001

Note

PAN Card is mandatory for creating deposits greater than or equal to INR 50,000 or if the consolidated sum of all live deposits exceeds INR 5,00,000 per party id. In such cases, request for creating a deposit will be rejected.

Hey, I am here to help if you need it!

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Field Description

Field Name	Description
Deposit Details	
Source Account	<p>The customer is required to select the current or savings account to be debited with the deposit amount.</p> <p>All the active current and savings accounts of the customer are displayed along with nicknames, if defined.</p> <p>For more information on Account Nickname, click Account Name</p>
Balance	On selection of a current or savings account in the Select Account field, the current balance of the specific account is displayed against the field.
Select Product	All the term deposit products available for application will be listed down.
View Interest Rates	Click on the View Interest Rates link to view the interest rates that will be applicable on the deposit account based on the deposit product selected. This link will be displayed against the Select Product field once a product is selected.
Currency	<p>Currency in which the deposit is to be held.</p> <p>If the deposit product supports only a single currency this field is displayed as a label (instead of a list for selection).</p>
Deposit Amount	The customer is required to specify the amount for which the deposit is to be opened.
Amount Range	The minimum and maximum amounts for which a deposit can be opened are displayed against the amount field once the customer selects a particular deposit product in the Select Product field.
Current Exchange Rate	Displays the buy or sell per unit rate for the chosen currency combination.
Exchange Amount	Displays the exchange amount after currency exchange.
Deposit Tenure	<p>The customer can specify the tenure of the deposit in terms of a period i.e. years/ months/ days or by selecting a specific date on which the deposit should mature.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Tenure • Date

Field Name	Description
Years	The customer can identify the deposit tenure in years. This field is enabled if the customer selects the Tenure option in the Deposit Tenure field.
Months	The customer can identify the deposit tenure in months. This field is displayed if the customer selects the Tenure option in the Deposit Tenure field.
Days	The customer can identify the deposit tenure in days. This field is displayed if the customer selects the Tenure option from the Deposit Tenure field.
Date	The customer can define the deposit tenure by selecting a date on which the deposit should mature. This field is displayed if the customer selects the Date option from the Deposit Tenure field.
Deposit Period Range	The minimum and maximum period within which the deposit account can be opened is displayed against the deposit tenure field once the customer selects a deposit product in the Select Product field.
Calculate Maturity	The customer can click on the Calculate Maturity link in order to be displayed the maturity amount and interest rate applicable on the deposit account based on the information defined.
Maturity Amount	The system will calculate and display the estimated maturity amount based on the parameters defined by the customer.
Current Holding Pattern	The holding pattern that will be applied to the deposit being opened is displayed. This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern.

Field Name	Description
Click on the below option if you wish to modify it to single	<p>This option enables the user to change the holding pattern of the deposit from Joint to Single.</p> <p>The option available is:</p> <ul style="list-style-type: none"> • Single <hr/> <p>Note:</p> <p>1) This field will be displayed only if the current or savings account selected as the Source Account has a joint holding pattern.</p> <p>2) If the user does not opt to change the holding pattern to Single, the new deposit will be opened in the joint names of the holders of the current or savings account selected as the Source Account.</p> <hr/>
Maturity Details	
Maturity Instructions	<p>Maturity instructions to be set by the customer for the deposit account. The options available are dependent on the deposit product selected.</p> <p>The options can be:</p> <ul style="list-style-type: none"> • Close on maturity (No Rollover) • Renew Interest And Principal • Renew Principal and Pay Out the Interest • Renew Special Amount and Pay Out the remaining amount
Rollover Amount	<p>The amount to be rolled over.</p> <p>This field is displayed if the customer selects Renew Special Amount and Payout the Remaining Amount option from the Maturity Instruction list.</p> <hr/>

Field Name	Description
Pay To	<p>This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.</p> <p>The customer is required to select the mode through which the amount to be paid out is transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account <p>This field is not displayed, if the customer has selected Renew Interest And Principal option from the Maturity Instructions list.</p>
Own Account	
This section is displayed if the customer has selected the option Own Account in the Pay To field.	
Transfer Account	The customer can select a current or savings account to which the funds will be transferred when the deposit matures. All the customer's current and savings accounts held with the bank will be listed down and available for selection.
The following fields are displayed once the customer has selected an account in the Transfer Account field.	
Beneficiary Name	The name of the holder of the account selected in Transfer Account .
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.
Internal Bank Account	
This section is displayed if the customer has selected the option Internal Account in the Pay To field.	
Account Number	The customer can identify a current or savings account of the bank to which the funds are to be transferred once the deposit matures.

Field Name	Description
------------	-------------

Domestic Bank Account

This section is displayed if the customer has selected the option **Domestic Bank Account** in the **Pay To** field.

Account Number The customer can identify a current or savings account to which the funds are to be transferred once the deposit matures.

Account Name Enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.

Bank Code The customer is required to identify the bank code in which the beneficiary account is held.

Look Up Bank Code Search option to look for bank code of the destination account.

The following fields and values will be displayed once the customer has specified a bank code.

Bank Name Name of the beneficiary bank.

Bank Address Address of the beneficiary bank.

City City of the beneficiary bank.

International Bank Account

This section is displayed if the customer has selected the option International Bank Account in the Pay To field.

Account Number Specify the account number of the payee.

SWIFT Code The SWIFT code will need to be identified if **SWIFT Code** has been selected in **the Pay Via** field.

Lookup Swift Code Link to search the SWIFT code.

SWIFT code Look up

The following fields appear on a pop up window if the **Lookup SWIFT Code** link is selected.

SWIFT Code The facility to lookup bank details based on **SWIFT** code.

Bank Name The facility to search for the SWIFT code based on the bank name.

Field Name	Description
Country	The facility to search for the SWIFT code based on the country.
City	The facility to search for the SWIFT code based on city.
Swift Lookup - Search Result	
SWIFT Code	SWIFT code value.
Bank Name	Name of the bank.
City	City to which the bank belongs.
Branch	Bank branch name.
Country	Country of the bank.
Address	Displays complete address of the bank.
Beneficiary Name	Name of the beneficiary.
Charges borne for remittance	Specify who is bearing the charges for transfer. The options are: <ul style="list-style-type: none"> • Beneficiary • Remitter • Sharing

To open a new term deposit:

1. From the **Source Account** list, select the current or savings account to be debited in order to open the term deposit.
2. From the **Select Product** list, select the term deposit product that you want to apply for.
3. To view the rates of interest applicable on the term deposit, click on the **View Interest Rates** link displayed against the **Select Product** field once a product is selected.
4. From the **Currency** list, select the currency in which you want the term deposit to be held.
5. In the **Deposit Amount** field, enter the deposit amount.
6. Select the desired option against the **Deposit Tenure** field.
 - a. If you select the **Tenure** option:
 - i. In the **Years, Months and Days** field enter the appropriate values.

- b. If you option the **Date** option:
 - i. From the **Date** list, select the appropriate date.
- 7. To the deposit maturity amount and interest rate chargeable, click the **Calculate Maturity** link.

Note: Click **Reset** to clear the calculated details.

- 8. In case of **Joint** holding pattern, if you wish to change the holding pattern of the deposit to single, select the checkbox adjacent to **Single**.
- 9. Specify maturity instructions as desired, in the **Maturity Instruction** field.
 - a. If you have selected the option **Close on Maturity**;
 - i. Select the mode through which the maturity amount is to be transferred, in the **Pay To** field.
 - b. If you have selected the option **Renew Principal and Pay Out the Interest**;
 - i. Select the mode through which the interest amount is to be transferred, in the **Pay To** field.
 - c. If you have selected the option **Renew Interest and Pay Out the Principal**;
 - i. Select the mode through which the principal amount is to be transferred, in the **Pay To** field.
 - d. If you have selected the option **Renew Special Amount and Pay Out the Remaining Amount**;
 - i. Enter the amount to be rolled over in the **Rollover Amount** field.
 - ii. Select the mode through which the remaining amount (Maturity Amount minus Rollover Amount) is to be transferred, in the **Pay To** field.
- 10. From the **Pay To** list;
 - a. If you have selected the option **Own Account**;
 - i. From the **Account Number** list, select an appropriate current or savings account which is to be credited with the specific amount at the time of deposit maturity.
 - b. If you have selected the option **Internal Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - c. If you have selected the option **Domestic Bank Account**;
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).

- d. If you have selected the option **International Bank Account**;
 - i. In the **SWIFT code** field, enter the SWIFT code or select it from the lookup.
OR
Click **Reset** to clear the populated data and enter/ select a new SWIFT code.
 - ii. Click **Verify** to fetch bank details based on Bank Code (BIC).
 - iii. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - iv. Click and select the appropriate **Charges borne for remittance** option for bearing the charges for transfer.
 - v. Click **Create**.
The **Deposit Details, Maturity Details** appears.
OR
Click **Back** to navigate back to previous screen.
11. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
12. The confirm screen is displayed with a success message along with the reference number.
Click **Go To Dashboard** link to navigate to back to the Dashboard.
OR
Click **Go To Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to add account for sweep-in facility.

7. Redemption under Oracle FLEXCUBE Universal Banking

In times of financial emergencies, the primary source of funds for most people is their savings and investments. The facility to liquidate funds becomes imperative in such cases. The redeem term deposit feature enables customers to quickly liquidate their term deposits in any such situations.

Using this option, the customer can redeem either the entire amount or a partial amount of a term deposit.

Customers can choose to payout the funds from a deposit through any of the following methods for premature withdrawal or full redemption:

- Transfer to own account
- Transfer to internal account
- Transfer to a domestic account
- Transfer to international account

How to reach here:

Dashboard > My Accounts > Term Deposits > Redemption

OR

Toggle Menu > Accounts > Term Deposits > Redemption

Redemption

The screenshot displays the ZIGBank Redemption interface. At the top, the user is logged in as SAGAR NR11. The page is divided into several sections:

- Redemption Details:** Shows Account Number (xxxxxxxxxxxx4-29), Balance (₹184.54), Redeemable Amount (₹184.54), and Redemption Type (Partial/Full). The Full option is selected.
- Charges/Penalty:** ₹0.00
- Final Redemption Amount:** ₹184.54
- Payout Details:** Pay To: Own Account. Transfer Account: xxxxxxxxxxxx0012 - Account 1. Recipient: James Smith, Bank Futura - AT3 Branch, Needal Street, London, GREAT BRITAIN.
- Tips:** A lightbulb icon with the text: "You can apply to withdraw the funds partially or redeem your deposit fully before the actual term is up. There may be some penalty charges for premature withdrawal, which depends on the deposit type. The penalty provisions for premature closure on term deposits are subject to change from time to time and may also vary with deposit schemes."
- Buttons:** "Redeem" and "Back" buttons are visible at the bottom.

Field Description

Field Name	Description
Redemption Details	
Account Number	The account number along with the account nickname (if defined) of the term deposit that is being redeemed.
Balance	The current balance of the deposit account is displayed.
Redeemable Amount	The total amount of the deposit that can be redeemed is displayed.
Redemption Type	<p>The customer can select whether redemption is to be partial or full.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Partial • Full
Redemption Amount	<p>The customer is required to specify the amount to be redeemed. The amount specified will be in the same currency as that in which the deposit is held.</p> <p>This field is displayed only if the customer selects the option Partial in the Redemption Type field.</p>
Charges/ Penalty	Any charges or penalty, if applicable, will be displayed.
Final Redemption Amount	The amount being redeemed is displayed. This amount will include any deductions in terms of charges or penalties added to the amount being redeemed. (i.e. after deducting any penalty charges if applicable).
Payout Details	
Pay To	<p>The customer is required to specify the mode through which the redeemed amount is to be transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own accounts • Internal Bank Account • Domestic Bank Account • International Bank Account

Field Name	Description
Own Account	
The following field is displayed if the customer has selected the option Own Account in the Pay To field.	
Transfer Account	The customer can select a current or savings account to which the funds will be transferred. All the customer's current and savings accounts held with the bank will be listed down and available for selection.
The following fields are displayed once the customer has selected an account in the Transfer Account field.	
Beneficiary Name	The name of the holder of the account selected in Transfer Account .
Bank Name	The name of the bank in which the selected account is held
Bank Address	The address of the bank in which the selected account is held.
City	The city of the bank in which the account is held.
Internal Account	
The following field is displayed if the customer has selected the option Internal Account in the Pay To field.	
Account Number	The customer can identify a current or savings account held within the same bank, to which the funds are to be transferred.
Domestic Bank Account	
The following fields are displayed if the customer has selected the option Domestic Bank Account in the Pay To field.	
Account Number	The customer can identify a current or savings account to which the funds are to be transferred.
Account Name	Enter the name of the account holder who will be the beneficiary to whom funds will be transferred.
Bank Code	The customer is required to identify the bank code in which the beneficiary account is held.

Field Name	Description
Look Up Bank Code	The search option to look for bank code of the destination account.

The following fields and values will be displayed once the customer has specified a bank code.

Bank Name The name of the bank in which the beneficiary account is held.

Bank Address The address of the bank in which the beneficiary account is held.

City The city of the bank in which the beneficiary account is held.

International Bank Account

This section is displayed if the customer has selected the option International Bank Account in the Pay To field.

Account Number Specify the account number of the payee.

SWIFT Code The SWIFT code will need to be identified if **SWIFT Code** has been selected in the **Pay Via** field.

Lookup Swift Code Link to search the SWIFT code.

SWIFT code Look up

The following fields appear on a pop up window if the **Lookup SWIFT Code** link is selected.

SWIFT Code The facility to lookup bank details based on **SWIFT** code.

Bank Name The facility to search for the SWIFT code based on the bank name.

Country The facility to search for the SWIFT code based on the country.

City The facility to search for the SWIFT code based on city.

Swift Lookup - Search Result

SWIFT Code SWIFT code value.

Bank Name Name of the bank.

City City to which the bank belongs.

Field Name	Description
Branch	Bank branch name.
Country	Country of the bank.
Address	Displays complete address of the bank.
Beneficiary Name	Name of the beneficiary.
Correspondence Charges	Specify who is bearing the charges for transfer. The options are: <ul style="list-style-type: none"> • Payee • Payer • Shared

To redeem the term deposit:

1. From the **Redemption Type** list, select the appropriate option.
 - a. If you select **Partial** option:
 - i. In the **Redemption Amount** field, enter the amount to be redeemed.
 - b. If you select **Full** option go to step 2.
2. From the **Pay To** list, select the mode through which the redeemed amount is to be transferred.
 - a. If you select **Own Account** option:
 - i. From the **Transfer Account** list, select the current or savings account in which the redeemed amount is to be credited.
 - b. If you select **Internal Bank Account** option:
 - i. In the **Account Number** field, enter the account number which is to be credited with the amount redeemed.
 - c. If you select **Domestic Bank Account** option:
 - i. In the **Account Number** field, enter the account number of the beneficiary.
 - ii. In the **Account Name** field, enter the account name of the beneficiary.
 - iii. From the **Network Type** list, select the appropriate option.
 - iv. In the **Bank Code** field, enter the bank code, and click **Submit**.
OR
From the **Look up Bank Code** link, select the appropriate bank code.
 - d. If you have selected the option **International Bank Account**;

- i. In the **SWIFT code** field, enter the SWIFT code or select it from the lookup.
OR
Click **Reset** to clear the populated data and enter/ select a new SWIFT code.
 - ii. Click **Verify** to fetch bank details based on Bank Code (BIC).
 - iii. In the **Beneficiary Name** field, enter the name of the beneficiary.
 - iv. Click and select the appropriate **Correspondence Charges** option for bearing the charges for transfer. Click **Create**.
The **Deposit Details, Maturity Details** appears.
OR
Click **Back** to navigate back to previous screen.
3. To redeem the deposit, click **Redeem**.
OR
Click **Back** to navigate to the previous screen.
4. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
5. The Confirm screen is displayed containing the success message and reference number.
Click **Go to Dashboard** link to navigate back to 'Dashboard'.
OR
Click **Go to Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to enable sweep-in facility for the deposit account.

[Home](#)

8. Deposit Details

The deposit details page displays details of a specific term deposit of the customer. Details such as holding pattern and names of account holders, the current status of the deposit, the interest rate applicable and the deposit amounts and dates, are displayed.

The customer can also perform the following activities on the specific deposit account from this page:

- Top up the term deposit
- Redeem term deposit
- Edit Maturity Instructions
- View Statement
- Request Statement

How to reach here:

Dashboard > My Accounts > Term Deposits > More Information > Deposit Details

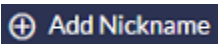
Deposit Details

The screenshot displays the 'Deposit Details' page for a customer named MAHESH K SINGH. The page is divided into several sections:

- Account Summary:** Shows Customer Name (MAHESH K SINGH), Account Number (xxxxxxxxxxxx20-1), and Current Balance (₹12.00). There is an 'Add Nickname' button.
- Account Details:**
 - Customer ID: ****703
 - Original Principal Amount: ₹12.00
 - Holding Pattern: Joint
 - Joint Account Holder 1: KETAN K SARAO
 - Current Principal Amount: ₹12.00
 - Status: Active
 - Hold Amount: ₹12.00
 - Deposit Branch: DEMO, DEMO, DEMO1, MUMBAI, INDIA
 - Nomination: Not Registered
- Deposit Details:**
 - Deposit Date: 16 Apr 2019
 - Deposit Term: 3 years 1 day
 - Rate of Interest: 21.50%
 - Value Date: 16 Apr 2019
 - Deposit Certificate Number: 1904099990000329
 - Sweep-in Provider: Yes
- Maturity Details:**
 - Maturity Amount: ₹20.00
 - Accrued Interest: ₹0.00
 - Maturity Date: 17 Apr 2022
 - Maturity Instruction: Renew Principal and Pay Out the Interest
 - Transfer: 100% of Interest Amount, casa, Internal Account: 999950100000010263, DEMO, DEMO, DEMO1, MUMBAI, INDIA
 - Transfer: 100% of Principal Amount, KETAN K SARAO, Own Account: xxxxxxxxxxxx6220, DEMO, DEMO, DEMO1, MUMBAI, INDIA

At the bottom of the page, there is a 'Back to Dashboard' link and a copyright notice: 'Copyright © 2006, 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions'.

Field Description

Field Name	Description
Customer Name	The name of the primary account holder is displayed.
Account Number	Term deposit account number in masked format along with the account nickname (if defined) is displayed.
Current Balance	The available balance of the deposit account is displayed.
Add Nick Name	Click  , to add nickname, for more information click Account Nickname .
Account Details	
Customer ID	The primary account holder's customer ID in masked format.
Original Principal Amount	The amount for which the deposit was opened.
Holding Pattern	Holding pattern of the term deposit. <ul style="list-style-type: none"> • For single owner - Single • For joint ownership - Joint or multiple
Joint Account Holder 1	Name of the joint account holder. This field is displayed only if the holding pattern of the term deposit is Joint .
Joint Account Holder 2	Name of the second joint account holder. This field is displayed only if the holding pattern of the term deposit is Joint and if multiple joint account holders are defined instead of just one.
Current Principal Amount	The current principal amount is the revised principal amount after top-up / partial redemption, if done.
Status	The current status of the term deposit account.
Hold Amount	Any amount kept as lien or marked for hold is displayed here.
Deposit Branch	The details of the branch in which the deposit is held are displayed.

Field Name	Description
Nomination	Displays the status of nomination i.e. whether a nominee is registered or not.
Deposit Details	
Deposit Date	The date on which the deposit was opened.
Deposit Term	The deposit term which is displayed in terms of years, months and/or days as defined by the customer at the time the deposit was opened.
Rate of Interest	The rate of interest applicable on the term deposit.
Value Date	The value date of the deposit as maintained by the bank.
Deposit Certificate Number	The certificate number of the deposit. This field is displayed when the host is UBS.
Sweep-in Provider	Identifies whether or not sweep-in facility is enabled for the deposit account. The values against this field can be either of the two: <ul style="list-style-type: none"> • Yes – This value is displayed if sweep-in facility is enabled for the deposit account • No – This value is displayed if sweep-in facility is not enabled for the deposit account
Maturity Details	
Maturity Amount	The value of the term deposit at the time of maturity.
Accrued Interest	The total amount of interest accrued till the last accrual date.
Maturity Date	The date on which the term deposit will mature.

Field Name	Description
Maturity Instruction	<p>Maturity instruction set by the customer for the specific term deposit at the time of opening the deposit.</p> <p>The options can be:</p> <ul style="list-style-type: none"> • Close on Maturity (No Rollover) • Renew Principal And Interest • Renew Principal and Pay Out the Interest • Renew Interest and Pay Out the Principal • Renew Special Amount and Pay Out the remaining amount
Edit	The option to edit the maturity instructions.
Special Amount	<p>Special amount to be rolled over.</p> <p>This field is displayed if the maturity instruction is defined as Renew Special Amount and Payout the Remaining Amount.</p>
Transfer	<p>The details of the account to which the deposit amount is to be transferred on maturity are displayed. The details include the account number in masked format, the transfer type (i.e. own, internal or domestic) and the details of the bank and branch of the account.</p> <p>This field is not displayed, if maturity instruction selected is Renew Principal and Interest.</p>

You can also perform the following actions:

- Add account nickname/ modify/ delete nickname. For more information on Account Nickname refer [Account Nickname](#).
- To modify the maturity instruction, click **Edit**.

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9. Edit Maturity Instruction

At any point in time, a customer may want to change the maturity instruction set for a term deposit. The Edit Maturity Instruction feature enables a customer to change the maturity instruction that was set at the time the deposit was being opened.

Using this option, the customer can change the maturity instruction of a term deposit.

How to reach here:

Dashboard > My Accounts > Term Deposits > Deposit Details > Edit OR

Toggle Menu > Accounts > Term Deposits > Edit Maturity Instruction

Edit Maturity Details

The screenshot displays the 'Edit Maturity Instruction' interface on the ZigBank website. The page header includes the ZigBank logo and user information: 'Welcome, Ashok Jain' with a last login time of '01 Jun 04:33 PM'. The main content area is titled 'Edit Maturity Instruction' and contains the following details:

- Account Number:** xxxxxxxxxxxx0147
- Balance:** £5,000.00
- Maturity Instruction:** (Dropdown menu)
- Close on Maturity:** (Dropdown menu)
- Pay To:** Own Account (Dropdown menu)
- Transfer Account:** xxxxxxxxxxxx0018 (Dropdown menu)
- Account Holder:** Smith, John
Bank Futura - AT3 Branch
Needal Street
London
GREAT BRITAIN

At the bottom left, there are 'Save' and 'Back' buttons. On the right side, a 'Notes' box contains the following text:

Notes

You can change the maturity instructions set at the time of opening this deposit.

Select Pay out at maturity and update your account details.

If your maturity instruction is to Renew Principal and Interest, it will be reinvested at the interest rate applicable on the maturity date for a deposit of that term and amount.

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Field Description

Field Name	Description
Account Number	The deposit account number in the masked format along with the nickname (if defined) are displayed. For more information on Account Nickname, refer Account Nickname .
Balance	The current balance of the deposit account is displayed.

Field Name	Description
Maturity Instruction	<p>The maturity instructions set at the time of opening the deposit account will be displayed by default. The customer will be able to change these instructions are required.</p> <p>The options can be:</p> <ul style="list-style-type: none"> • Close on Maturity (No Rollover) • Renew Principal and Interest • Renew Principal and Pay Out the Interest • Renew Interest and Pay Out the Principal • Renew Special Amount and Pay Out the remaining amount
Roll over Amount	<p>Special amount to be rolled over.</p> <p>This field is displayed if the option Renew Special Amount and Pay Out the Remaining Amount has been selected as the maturity instruction.</p>
Pay To	<p>This field is displayed if the customer has selected any maturity instruction that involves any part of the deposit amount to be paid out at the time of maturity.</p> <p>The customer is required to select the mode through which the amount to be paid out is transferred.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Own accounts • Internal Account • Domestic Bank Account <p>This field is not displayed if the option Renew Principal and Interest has been selected as the maturity instruction.</p>
Own Account	<p>This section is displayed if the option Own Account has been selected in the Pay To field.</p>
Transfer Account	<p>The account number along with the account nickname to which the funds are to be transferred.</p>
<p>The following fields are displayed once the customer has selected an account in the Transfer Account field.</p>	

Field Name	Description
Beneficiary Name	The name of the holder of the account selected in Transfer Account .
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.
Internal Bank Account	
This section is displayed if the customer has selected the option Internal Account in the Pay To field.	
Account Number	The customer can identify a current or savings account of the bank to which the funds are to be transferred once the deposit matures.
Domestic Bank Account	
This section is displayed if the customer has selected the option Domestic Bank Account in the Pay To field.	
Account Number	The customer can identify a current or savings account to which the funds are to be transferred once the deposit matures.
Account Name	Name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
Bank Code	The customer is required to identify the bank code in which the beneficiary account is held.
Look Up Bank Code	Search option to look for bank code of the destination account.
The following fields and values will be displayed once the customer has specified a bank code.	
Bank Name	Name of the beneficiary bank.
Bank Address	Address of the beneficiary bank.
City	City of the beneficiary bank.

To edit the maturity details:

1. From the **Maturity Instruction** list, select the appropriate option.
2. If you select **Close on Maturity (No Rollover), Renew Principal and Pay Out the Interest** or **Renew Interest and Pay Out the Principal** option, then from the **Pay To** list, select the mode through which the interest amount is to be transferred:
 - a. If you select the option **Own Account**:
 - i. From the **Transfer Account** list, select an appropriate current or savings account which is to be credited with the specific amount at the time of deposit maturity.
 - b. If you select the option **Internal Account**:
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - c. If you select the option **Domestic Bank Account**:
 - i. In the **Account Number** field, enter the account number which is to be credited with the specific amount at the time of deposit maturity.
 - ii. In the **Account Name** field, enter the name of the account holder who will be the beneficiary to whom funds will be transferred once the deposit matures.
 - iii. In the **Bank Code** field, enter the bank code in which the beneficiary account is held or select it from the look up.
 - iv. Click **Submit** to verify and fetch bank details based on Bank Code (BIC).
3. If you select **Renew Special Amount and Payout the Remaining Amount** option from the **Maturity Instruction** list:
 - a. In the **Roll over Amount** field, enter the amount to be rolled over.
 - b. In the **Pay to** field, select the mode through which the remaining amount is to be transferred.
Refer steps under 2a. for options and steps applicable.
4. To save the changes, click **Save**. The **Review** screen is displayed.
OR
Click **Cancel** to cancel the transaction.
5. In the **Review** screen, verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.
OR
Click **Back** to navigate to the previous screen.
6. The **Confirm** screen is displayed.
Click **Go to Dashboard** link to navigate back to the Dashboard.
OR
Click **Go to Account Details** link to view the deposit details.
OR
Click **Create Sweep-in** link to enable sweep in facility for the account.

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10. Top Up

This feature enables a customer to invest some amount, he might have, in an existing term deposit. Customers can top-up an existing term deposit with the desired and permissible top-up amount.

The application not only displays the current investment position of the term deposit, but also has the provision to calculate the revised maturity amount, interest rate and total investment. The customer can fund the top-up using any of his current or savings accounts held with the bank.

How to reach here:

Dashboard > My Accounts > Term Deposits > Top Up

OR

Toggle Menu > Accounts > Term Deposits > Top Up

Top Up

Field Description

Field Name	Description
Account Number	The account number of the term deposit for which top-up is to be done.
Current Balance	The current balance of the deposit account is displayed.

Field Name	Description
Top Up Amount	The customer is required to specify the amount by which the term deposit is to be topped up.
Maximum top up amount	The maximum amount by which the term deposit can be topped up will be displayed below the Top Up Amount field.
Top up amount in multiples of (X amount with currency)	The top up amount should be a multiple of this value in the given currency.
Revised Principal Amount	The revised principal amount is displayed once top up amount is defined.
Revised Maturity Amount	The revised maturity amount of the deposit is displayed once top up amount is defined.
Revised Interest Rate	The revised interest rate applicable on the deposit is displayed once top up amount is defined.
Source Account	The customer is required to select a current or savings account held with the bank, which will be debited in order to top up the deposit account. All the current and savings accounts of the customer along with nickname, if defined, will be listed down.
Balance	The account balance of the source account will be displayed against the Source Account field once an account has been selected.

To top-up the term deposit:

1. In the **Top-up Amount** field, enter the amount by which the deposit account is to be topped up.
2. From the **Source Account** list, select the current or savings account from which the amount is to be debited in order to top up the deposit.
3. To add the top-up amount, click **Top Up**.
OR
To calculate the revised principal amount and maturity amount, click **Calculate Maturity**.
OR
Click **Back to Dashboard** link to navigate to the Dashboard.
4. The **Review** screen is displayed. Verify the details and click **Confirm**.
OR
Click **Cancel** to cancel the transaction.

OR

Click **Back** to navigate to the previous screen.

5. The **Confirm** screen is displayed containing a success message and reference number.

Click **Go to Dashboard** link to navigate back to the Dashboard.

OR

Click **Go to Account Details** link to view the deposit details.

OR

Click **Create Sweep-in** link to enable sweep-in facility for the account.

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11. View Statement

Customers should be able to keep track of the transactions being performed on their accounts. The View Statement feature enables customers to view the details of all transactions performed in their deposit accounts. All the debit and credit entries along with each transaction amount and reference details are displayed.

Filters are provided for the customer to view transactions performed on the account within a certain period and also based on type of transaction i.e. whether the transaction was a debit, credit or both.

Additionally, customers can also download the account statement, and request for adhoc statements from this page.

How to reach here:

Dashboard > My Accounts > Term Deposits > View Statement

OR

Toggle Menu > Accounts > Term Deposits > View Statement

View Statement

The screenshot displays the 'View Statement' page for a ZigBank account. The account number is masked as 'xxxxxxxxxxxx0147'. The current period is set to 'All'. A table of transactions is shown with the following data:

Date	Description	Reference No	Amount
02 Jan 2014	NEW DEPOSIT	AT3DEBK140021RA0	£5,000.00 Cr

Page 1 of 1 (1 of 1 items)

Buttons for 'Apply Filter', 'Reset', 'E-Statement', 'Request Statement', 'Pre-Generated Statement', and 'Back to Dashboard' are visible. A 'Download' button is also present in the top right corner of the table area.

Field Description

Field Name

Description

Account Number

The deposit account number of which statements are being viewed, is displayed.

Filter section

Field Name	Description
Transaction Period	Filters to view the transactions of a specific period. The options are: <ul style="list-style-type: none"> • Current Period • Previous Month • Previous Quarter • Select Date Range
From / To	Facility to specify a date range so as to view the activity performed within the specified period. This field appears if the customer selects the Select Date Range option from the Transaction Period list.
Transaction Description	Filter to view the transactions based on transaction type. The options are: <ul style="list-style-type: none"> • All • Debits Only • Credits Only
Statement Records	
Date	The date on which the activity was performed.
Description	A short description of the transaction.
Reference No	The reference number of the specific transaction.
Amount	The transaction amount along with the debit or credit indicator.

To view the statement:

1. From the **Account Number** list, select the appropriate deposit account for which you want to view the statement.
This step is required only if this screen has been navigated to from the Toggle Menu.
The **View Statement** page is displayed.
2. From the **View Options** list, select the appropriate transaction period and transaction type.
 - a. From the **Transaction Period** list, select the appropriate period.
 - b. From the **Transaction Type** list, select the appropriate option.

- c. Click **Apply Filter** to generate a statement based on the defined criteria. The statement is generated and displayed based on filter criteria.
 - i. Click **Download**, and select the download format to download the statement. The customer can download in .csv, MT940. .pdf, .qif, and .ofx formats.
OR
Click **Reset** to clear the filter criteria entered.

11.1 E-statements

The 'E-statement' feature enables users to subscribe for e-statements. Once the user has subscribed for e-statements, he/she will receive regular statements of the account on an email address that is registered with the bank.

Using this facility, the user is also able to unsubscribe for e-statements, after which he will no longer receive statements for the specific account.

How to reach here:

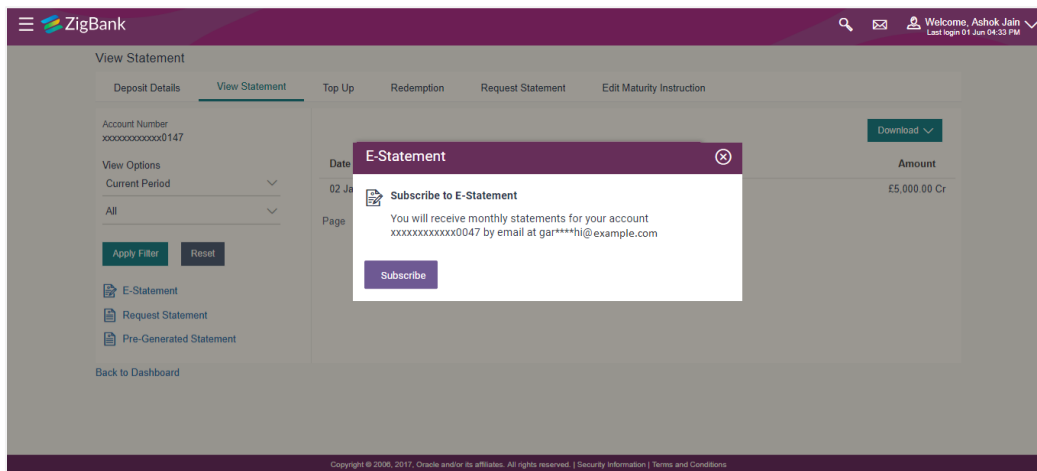
Dashboard > Toggle menu > Accounts > Term Deposits > View Statement > E -Statements

To subscribe to e-statements:

To subscribe for e-statements:

1. Click the **E-Statements** link to subscribe to e-statements.

E-statement



2. A pop-up is displayed containing a link enabling the user to subscribe for e-statements.
 - a. Click **Subscribe** to start receiving monthly statements on your registered email address.
 - b. A message confirming subscription for e-statements appears. Click **OK** to complete the transaction.

OR

Click on the **Back to Dashboard** link to go back to the **Dashboard** screen.

Note:

If the user has subscribed for monthly e-statements, the pop up will contain a link to enable the user to unsubscribe for e-statements;

(1) Click the **E-statements** link to unsubscribe for e-statements.

A pop-up is displayed containing a link enabling the user to unsubscribe for e-statements.

(2) Click **Unsubscribe** to stop receiving monthly statements on the registered email address.

(3) Click **Proceed to** confirm un-subscription for e-statements. A message confirming un-subscription for e-statements is displayed.

11.2 Request Statement

Users can request for physical copies of the deposit account statement from the View Statement screen as well as by selecting the **Request Statement** option on the menu.

The Request Statement feature has been documented under section [Request Statement](#) of this manual.

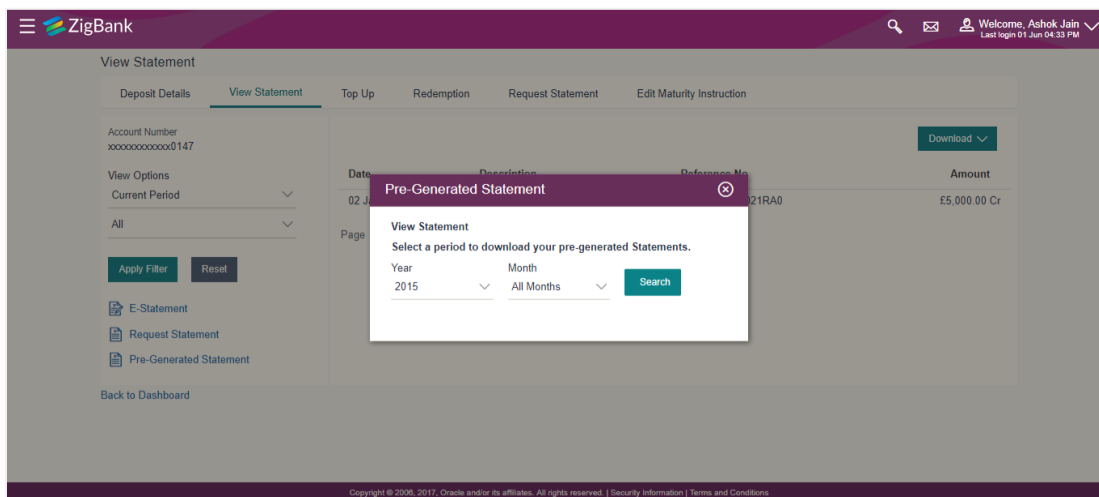
11.3 Pre-generated Statement

Pre-generated statements are statements that have been generated by the system for an account in the past. Through this option, the user can view statements that have been generated in the past.

How to reach here:

Dashboard > My Accounts > Term Deposits > View Statement > Pre-Generated Statement

Pre-generated Statement



Field Description

Field Name	Description
------------	-------------

Period	
---------------	--

Year	The customer is required to select a year as the first step in selecting a period.
-------------	--

Field Name	Description
Month	The customer is required to specify the month, after having specified a year, so as to be displayed the statements generated for that particular month of the defined year.

Statement Records

Statement Number	Statement reference number.
From	Start date of the date period for which the statement is generated.
To	End date of the date period for which the statement is generated.
Download	Click the link to download the specific statement.

1. From the **Year** and **Month** lists, select the desired period for which the statement must be generated.
2. Click **Search**.
3. Click on the link (.pdf) available against any statement record to **Save / Print** that particular statement.

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12. Request Statement

The statement request feature enables customers to request the bank for a physical copy of a deposit account statement for a specific period. This physical copy will be mailed to the user's address registered with the bank.

How to reach here:

Dashboard > Toggle Menu > Accounts > Term Deposits > Request Statement

Request Statement

Field Description

Field Name	Description
Account Number	The deposit account number for which statement has to be requested is displayed in masked format along with the account nickname, if defined. For more information on Account Nickname, refer Account Nickname .
Balance	The deposit account balance is displayed.
From Date	The customer is required to specify the start date from which the account statement is required.
To Date	The customer is required to specify the date until when the statement is required.

To request for a physical statement:

1. From the **Account Number** list, select the appropriate deposit account for which you want to view the statement.

This step is required only if this screen has been navigated to from the Toggle Menu.

The **Request Statement** screen is displayed.

2. From the **From Date** list, select the start date of the deposit account statement.
3. From the **To Date** list, select the end date of the deposit account statement.
4. Click **Submit**.
OR
Click **Cancel** to cancel the transaction.
OR
Click on the **Back to Dashboard** link to go back to Dashboard screen.
5. The **Review** screen appears. Verify the details and click **Confirm**.
OR
Click **Back** to make changes if any. The user is navigated back to the **Request Statement** screen with values in editable form.
OR
Click **Cancel** to cancel the transaction.
6. The success message appears along with the transaction reference number.
Click **Go to Account Details** link to go to **Deposit Details** screen.
OR
Click **Go to Dashboard** link to go to Dashboard screen.
OR
Click **Create Sweep-in** link to enable sweep-in facility for the deposit account.

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13. Closed Deposits

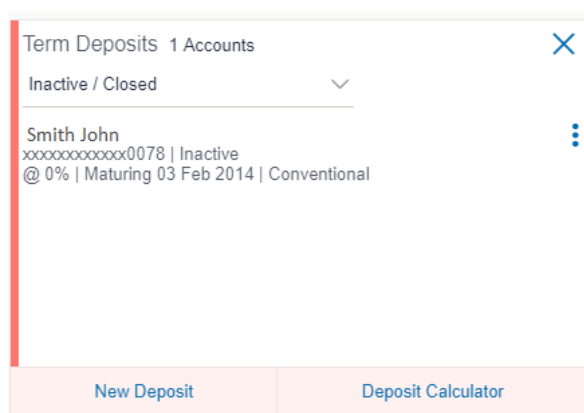
A term deposit is closed when it has attained maturity or if the entire deposit amount has been redeemed. In either case, customers may want to view closed term deposits for reference.

The customer is able to view the deposit accounts that have been closed by selecting the provided option on the term deposits widget. The customer can view additional details of any closed deposit account by selecting the specific deposit account on this widget.

How to reach here:

Dashboard > My Accounts > Term Deposits > Inactive/Closed Deposits

Closed Deposits



Field Description

Field Name	Description
Customer Name	Name of the primary account holder.
Account Number	The term deposit account number in masked format along with the account nickname (if defined), is displayed.
Interest Rate	The rate of interest applicable on the term deposit.
Maturity Date	The maturity date of the term deposit
Deposit Type	The type of deposit i.e. conventional or Islamic.
Current Balance	The current balance of the term deposit

Field Name	Description
------------	-------------

Total Count	The total number of deposits that are inactive or closed is displayed on the widget.
--------------------	--

- To view further details of any deposit account, click on the specific deposit record in the widget. The **Closed Deposit Details** screen is displayed.

Closed Deposit Details

The screenshot shows the 'Closed Deposit Details' screen for a customer named Ashok Jain. The account number is masked as xxxxxxxxxxxx0147 and the current balance is £0.00. There is an 'Add Nickname' button. The details are organized into three columns: Account Details, Deposit Details, and Maturity Details.

Account Details	Deposit Details	Maturity Details
Customer ID ***252	Deposit Date 02 Jan 2014	Maturity Amount £3,100.00
Original Principal Amount £5,000.00	Deposit Term 1 year 11 months 30 days	Accrued Interest £0.00
Holding Pattern Single	Rate of Interest 10.00%	Maturity Date 01 Jan 2016
Status Closed	Value Date 02 Jan 2014	
Deposit Branch Bank Futura - AT3 Branch Needal Street London GREAT BRITAIN	Sweep-in Provider No	
Nomination Not Registered		

Back to Dashboard

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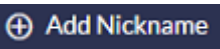
Field Description

Field Name	Description
------------	-------------

Customer Name	The name of the primary account holder is displayed.
----------------------	--

Account Number	The term deposit account number in masked format along with the account nickname (if defined), is displayed.
-----------------------	--

Current Balance	Indicates the current balance in the deposit account.
------------------------	---

Add Nick Name	Click  , to add nickname, for more information click Account Nickname .
----------------------	--

Account Details

Customer ID	The primary account holder's customer ID in masked format.
--------------------	--

Field Name	Description
Original Principal Amount	The amount for which the term deposit was opened.
Holding Pattern	The holding pattern of the term deposit. <ul style="list-style-type: none"> • For single ownership - Single • For joint ownership - Joint or Multiple
Joint Account Holder 1	The name of the joint account holder. This field is displayed only if the holding pattern of the term deposit is Joint .
Joint Account Holder 2	The name of the second joint account holder. This field is displayed only if the holding pattern of the term deposit is Joint and if multiple joint account holders are defined instead of just one.
Status	The current status of the term deposit account. Since the details being viewed are that of a closed/inactive term deposit, the status will be displayed as Closed .
Deposit Branch	The details of the branch at which the deposit was held.
Nomination	Displays whether a nominee has been registered against the deposit or not.
Deposit Details	
Deposit Date	The date on which the deposit was opened.
Deposit Term	The deposit term which is displayed in terms of years, months and/or days as defined by the customer at the time the deposit was opened.
Rate of Interest	The rate of interest applicable on the term deposit.
Value Date	The value date of the deposit.
Deposit Certificate Number	The certificate number of the deposit. This field is displayed when the host is UBS.

Field Name	Description
Sweep-in Provider	<p>Identifies whether or not sweep-in facility is enabled for the deposit account. The values against this field can be either of the two:</p> <ul style="list-style-type: none"> • Yes – This value is displayed if sweep-in facility is enabled for the deposit account • No – This value is displayed if sweep-in facility is not enabled for the deposit account
Maturity Details	
Maturity Amount	The value of the term deposit at the time of maturity.
Accrued Interest	The total amount of interest accrued till date.
Maturity Date	The maturity date of the term deposit.
Charges	The charges applicable in case the deposit was redeemed prematurely.
Net Credit Amount	The total amount credited, minus any charges, in the specific account at the time the term deposit was closed.
Paid to	<p>The account number, in masked format, to which the deposit amount was transferred at the time of maturity along with the account type, is displayed.</p> <p>This field is not displayed if the maturity instruction was Renew Principal and Interest.</p>

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14. Deposit Calculator

The Term Deposit calculator gives an indication to the customer about the amount that the customer can acquire at maturity if a specific amount is invested in a term deposit with the bank for a fixed period of time. The system calculates the total value of the term deposit at the end of the maturity period.

How to reach here:

Dashboard > My Accounts > Term Deposits > Deposit Calculator

Deposit Calculator

The screenshot shows the ZigBank Term Deposit Calculator interface. At the top, there is a navigation bar with the ZigBank logo and user information: 'Welcome, Ashok Jain' and 'Last login 01 Jun 05:20 PM'. The main content area is titled 'Term Deposit Calculator' and contains the following fields:

- How Much would you like to Deposit**: Amount: £12,000.00
- Frequency**: Years: 5, Months: 5, Days: 0
- @Interest**: 10%

The result displayed is: **You get back : £17,589.11**

Below the result, there is a green 'Calculate' button and a blue 'Back To Dashboard' link. At the bottom of the page, there is a footer with copyright information: 'Copyright © 2006, 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions'.

Field Description

Field Name	Description
------------	-------------

How Much would you like to Deposit

Amount

Total amount that the customer is willing to deposit.

Frequency: Years/ Months / Days

The amount of time in years, months and/or days that the customer is willing to deposit the amount.

@ Interest

The interest rate to be applied on the deposit.

To calculate deposit value at maturity:


1. In the **Amount** field, enter the deposit amount.
2. In the **Frequency: Years/ Months / Days** fields enter the relevant information.
3. In the **Interest** field, enter the rate of interest to be applied on the deposit.
The estimated maturity value of the deposit is displayed.

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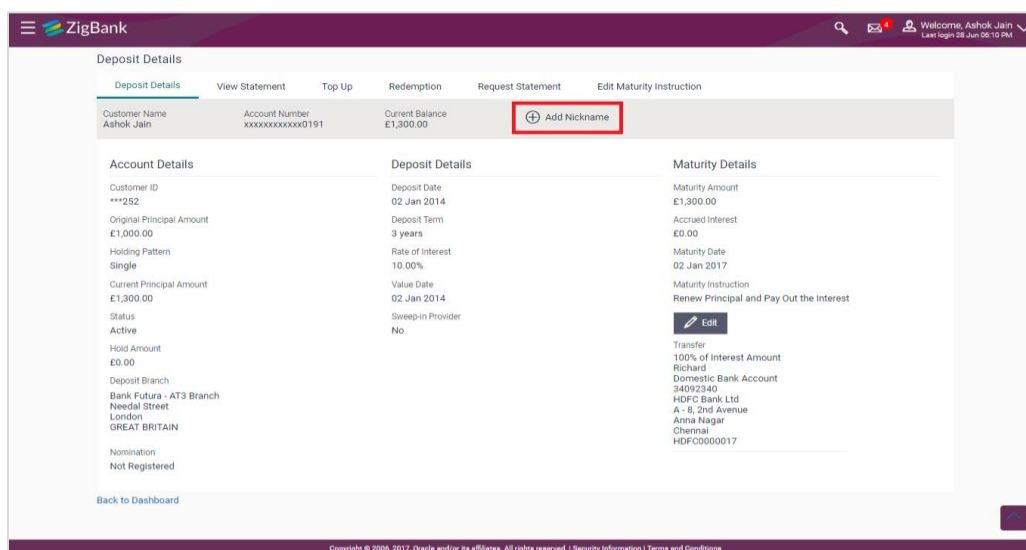
15. Account Nickname

A customer may wish to assign nicknames to deposit accounts so as to be able to easily identify them. The **Add Nickname** feature enables customers to easily assign nicknames to any deposit account. Once a nickname is assigned to an account, it is displayed on various transactions in addition to the standard account description. This option also allows customer to modify or delete the nickname whenever required.

To assign a nickname to a deposit account:

1. Click the  option available on the specific deposit details page.
2. In the **ADD Nickname** field, enter the nickname you want to assign to the account.

Add Nickname- Example




The screenshot shows the ZigBank 'Deposit Details' page for a customer named Ashok Jain. The page includes a navigation bar with options like 'Deposit Details', 'View Statement', 'Top Up', 'Redemption', 'Request Statement', and 'Edit Maturity Instruction'. A red box highlights the 'Add Nickname' button. Below this, there are three columns of account details: Account Details, Deposit Details, and Maturity Details. The Account Details column shows information like Customer ID, Original Principal Amount, and Current Principal Amount. The Deposit Details column shows Deposit Date, Deposit Term, Rate of Interest, and Value Date. The Maturity Details column shows Maturity Amount, Accrued Interest, Maturity Date, and Maturity Instruction. There is also an 'Edit' button and a 'Transfer' section at the bottom right.

Field Description

Field Name Description



Field Name	Description
Add Nickname	On clicking on the Add Nickname link, a field is displayed in which the customer can specify a nickname to be assigned to the account.

3. Click  to save your changes.
The specified nickname will be displayed on various transaction screens.

To edit / delete a nickname:

Add Nickname - Edit/ Delete

The screenshot displays the ZigBank 'Deposit Details' page. At the top, there are navigation tabs: 'Deposit Details', 'View Statement', 'Top Up', 'Redemption', 'Request Statement', and 'Edit Maturity Instruction'. Below these, a summary row shows: Customer Name (Ashok Jain), Account Number (xxxxxxxxxx0191), Current Balance (£1,300.00), and Nickname (SmartSaver). The 'Nickname' field is highlighted with a red box, and it includes an edit icon (pencil) and a delete icon (X). Below this, the page is divided into three columns: 'Account Details', 'Deposit Details', and 'Maturity Details'. The 'Account Details' column lists Customer ID, Original Principal Amount, Holding Pattern, Current Principal Amount, Status, Hold Amount, Deposit Branch, and Nomination. The 'Deposit Details' column lists Deposit Date, Deposit Term, Rate of Interest, Value Date, and Sweep-in Provider. The 'Maturity Details' column lists Maturity Amount, Accrued Interest, Maturity Date, Maturity Instruction, and Transfer information. At the bottom of the page, there is a copyright notice: 'Copyright © 2006, 2017, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions'.

- Click the  icon displayed against the nickname in order to modify the nickname. Modify the nickname as required and save your updates.
OR
Click the  icon to delete the nickname.

FAQs

1. What is the advantage of assigning a nickname to an account?

You can personalize your account by giving it a nickname. This way you will be able to easily identify it.

2. What is Total Maturity Amount?

The total maturity amount is the amount that the deposit is worth at the time of maturity.

3. How does a term deposit work?

A term deposit offers a fixed interest rate for a fixed term. Interest rates differ based on the deposit term, the amount of the deposit and the interest payment frequency.

4. When will I start earning interest on my term deposit?

You will begin to earn interest from the day your term deposit is opened with the bank and not on the day the application is submitted.

5. Can I open a term deposit in joint names?

Yes, it is possible to open the term deposit with joint holders. Details of the holders have to be provided while opening the deposit. The maximum number of joint holders that can be added depends on the bank's offerings.

6. Can I modify the term deposit details?

Yes, you can modify the maturity instructions defined for your term deposit as well as top up the deposit amount. Both these options are provided on the Term Deposit Details screen.

7. What happens to my term deposit at maturity?

This will depend on the maturity instructions defined by you at the time the deposit was opened. Based on your selection at that point, at the time of maturity, the deposit would either be renewed or the amount will get credited to a specified account. If the funds are to be withdrawn at maturity, you can provide the details of the account to which the maturity proceeds are to be credited.

8. Can I add funds to my term deposit?

If the term deposit product has a facility for top up, then an option will be provided to add funds into the term deposit. The maximum amount with which you can top up the deposit will be defined by the bank and displayed on the top up page.

9. Can I redeem the term deposit before the maturity date?

Yes, depending on the bank's offerings, it is possible to redeem the term deposit amount either partially or fully before the maturity date.

10. Can the maturity amount be credited into my account held with another bank?

Yes, it is possible to setup instructions to credit the maturity amount into another bank account.

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